

| Inquiries | | | | | | |
|------------------|----------------------|------------------------|--|--|----------------------|--------------|
| # | Date Received | Method Received | Comment Details/Description: | Response/ Remedial Action | Response Date | Staff |
| 1 | Sept 7, 2015 | Project web email | When will the emissions data be available? | <p>Good Morning,</p> <p>This is in response to your email, dated September 7, 2015, which inquired about the date when emissions from the Durham-York Energy Centre (DYEC) will be available.</p> <p>The DYEC is currently in the construction and commissioning phase of the project which includes independent third party testing and certification of the Continuous Emissions Monitoring System equipment prior to public posting. We anticipate that the required testing will be completed within the September-October time period. Please note, data will be posted at https://www.durhamyorkwaste.ca/EmissionsData/EmissionsData.aspx upon certification.</p> <p>Please let us know if you have any addition questions or concerns.</p> <p>Regards,</p> <p>Project Team</p> | Sept 9, 2015 | DL |
| 2 | Sept 17, 2015 | Project web email | <p>Are the CEMS reports available in another format? There is a message saying they are not available on the website.</p> <p>Also would you have the minutes for the Energy from Waste - Waste Management Advisory Committee meeting Sept 15?</p> <p>Please and thank you.</p> | <p>Good morning,</p> <p>The DYEC is currently in the construction and commissioning phase of the project which includes independent third party testing and certification of the Continuous Emissions Monitoring System (CEMs) equipment prior to public posting of data. We anticipate that the required testing will be completed within the September-October time period. Please note, data will be posted at https://www.durhamyorkwaste.ca/EmissionsData/EmissionsData.aspx upon certification.</p> <p>I have copied Deborah James, the EFW-WMAC committee clerk, on this email response. Please feel free to follow up with Deborah on the process and timelines for posting committee minutes.</p> <p>Please let us know if you have any addition questions or concerns.</p> <p>Regards,</p> | Sept 17, 2015 | MS |

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| | | | | Project Team | | |
| 3 | Sept 28, 2015 | Project web email | <p>Hi,</p> <p>If you recall, in June I have sent you a few questions regarding waste receiving at your facility, your help is needed for a short follow up.</p> <p>The response suggests that you may have misinterpreted the following question: "What is your willingness to accept waste material that may contain small quantities of man-made radioactivity? This will be strictly within the allowable limits set by the regulations and all approvals/notifications as required by the regulations will be observed".</p> <p>I would like to make the follow clarifications:</p> <ul style="list-style-type: none"> • The receipt and further handling of waste material would be such that CNSC license is not required. • The waste material will not be Class 7 classified material. <p>Can you please let me know if the clarifications changed your response below?</p> <p>Thank you for help.</p> | <p>Good afternoon,</p> <p>Thank you for your interest in the Durham York Energy Centre. Any waste that comes to our facility must come from residential waste collected in Durham and York Regions which is collected at the curb and within Durham and York transfer stations. Should any waste collected by this method and delivered to our site be within our passing radiation detection limits we will accept it. We cannot process any waste collected/generated by any other method. Given that you are asking for [REDACTED], the assumption is your waste would be considered non-residential, non-curb side and therefore not accepted at our facility. It really has nothing to do with our willingness to accept it and more to do with we must accept the restrictions of our ECA.</p> <p>Regards,</p> <p>Project Team</p> | Sept 28, 2015 | LW |

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| # | Date Received | Method Received | Comment Details/Description: | Response/ Remedial Action | Response Date | Staff |
| Total Project Team Inquiries this month (project web email/telephone): | | | | 3 | | |
| Total Covanta Inquiries this month: | | | | 0 | | |
| Total Council/ Committee Inquiries this month: | | | | 0 | | |
| Total Durham Call Centre Inquiries this month (separate attachment): | | | | 0 | | |
| Total Inquiries from York this month: | | | | 0 | | |
| Total Inquiries from previous months: | | | | 54 | | |
| Total Inquiries in 2015: | | | | 57 | | |

| Complaints | | | | | | |
|-------------------|----------------------|------------------------|--|--|----------------------|--------------|
| # | Date Received | Method Received | Comment Details/Description: | Response/ Remedial Action | Response Date | Staff |
| 1 | Sept 7, 2015 | Project web email | <p>The building of this facility is a travesty. I don't know how it got passed when so many people are opposed to incinerating garbage. Incineration does nothing to encourage the three R's but instead promotes excess packaging and lazy disposal habits. If San Francisco can aim for zero garbage why can't we try that too? Probably because someone makes big money off this garbage. The day they finally work out the kinks in this ill-conceived incinerator and put it in operation will be the day I move. Completed incinerators have been shut down before they even open in other areas and I hope and pray that that is what happens here.</p> | <p>Good Afternoon,</p> <p>Thank you for your email, dated September 7, 2015, which outlines some of your concerns regarding the Durham-York Energy Centre (DYEC).</p> <p>The Region of Durham is proud of the successes that we have achieved through our current waste management programs. The Region continues to work at increasing our waste diversion rate by promoting and enforcing our current programs, introducing new programs, and educating the public on ways to reduce their overall household waste. The DYEC is designed to work hand-in-hand with the Region's existing waste management programs and to recover materials (after our organics and recycling programs) that remain in the waste stream, such as energy and any remaining ferrous (i.e. steel) and non-ferrous (i.e. aluminum) metals.</p> <p>The siting and construction of the DYEC underwent a number of stringent environmental approval processes, which included public consultation, to ensure the safety of both environmental and human health. In addition, the operation of the facility is bound by the Environmental Compliance Approval issued by the Ministry of the Environment and Climate Change, ensuring that the DYEC meets the most stringent environmental standards. Emissions from the stack are continuously monitored to ensure compliance. By using state-of-the-art pollution control systems and proven, reliable Energy-From-Waste technology, the DYEC will reduce greenhouse gas emissions compared to the existing landfill option, and reduces the overall volume of garbage being sent to landfill by up to 90 per cent.</p> <p>Eliminating, reducing and recycling waste is a priority for the Region. The DYEC is a tool in the Region's overall waste management strategy to help us manage our existing waste, within our own boundaries, while we work towards achieving greater waste diversion.</p> | Sept 9, 2015 | DL |

| Complaints | | | | | | |
|--|---------------|-----------------|------------------------------|--|---------------|-------|
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| | | | | <p>Please note, environmental reports, including current emissions data, are available online at www.durhamyorkwaste.ca, as well as a comprehensive overview of the facility and answers to frequently asked questions.</p> <p>Please contact us if you have any additional comments or concerns.</p> <p>Regards, Project Team</p> | | |
| 2 | | | | | | |
| 3 | | | | | | |
| Total Project Team Complaints this month (project web email/telephone): | | | | 1 | | |
| Total Covanta Complaints this month: | | | | 0 | | |
| Total Council/ Committee Complaints this month: | | | | 0 | | |
| Total Durham Call Centre Complaints this month (separate attachment): | | | | 0 | | |
| Total Complaints from York this month: | | | | 0 | | |
| Total Complaints from previous months: | | | | 3 | | |
| Total Complaints in 2015: | | | | 4 | | |