

| Inquiries | | | | | | |
|------------------|--------------------|-------------------|---------------------------------------|--|--------------------|-------|
| # | Date Received | Method Received | Comment Details/Description: | Response/ Remedial Action | Response Date | Staff |
| 1 | September 5, 2014 | Project web email | Inquiry about employment at the DYEC. | <p>Good morning,</p> <p>Thank you for your interest in employment at our facility.</p> <p>The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the Design Build Operate (DBO) contractor to the Regions, Covanta is responsible for the hiring of all admin and operations staff. Please feel free to follow up with the facility Manager, Howard Titus on employment opportunities:</p> <p>Howard Titus Facility Manager Covanta Durham York Renewable Energy LLP 72 Osborne Road Courtice Ontario L1E 2R2 Tel: 905 433 4874 Cell: 905 429 9100 Email: htitus@covantaenergy.com http://covanta.com or visit http://www.covanta.com/en/careers/career-search.aspx and select Courtice, ON, CAN location.</p> <p>Best Regards, Project Team</p> | September 12, 2014 | LW |
| 2 | September 10, 2014 | Project web email | Good afternoon, | <p>Good morning,</p> <p>Thank-you for your interest in our facility. The Durham York</p> | September 12, 2014 | LW |

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| | | | <p>██████████. is working with the ██████████ located in Huntsville, Ontario on its waste diversion initiatives. Corporately, ██████████ has a target to be out of landfill entirely by end of 2015. ██████████ Huntsville is currently sending its production waste for incineration at the Emerald Energy from Waste facility in Brampton (with a hiatus this summer due to labour negotiations) and would be interested in finding out more about the York Durham Energy Centre.</p> <p>As such, could you please provide us with a progress update on the Durham York Energy Centre and when it will be open to accept wastes? Also, will you be accepting commercial/industrial non-hazardous wastes?</p> <p>Although the Mill diverts as much waste as possible through reuse and recycling, it produces paper sludge waste (fiber mixed with lime), plastic/paper fiber waste and regular garbage that must be diverted from landfill. ██████████ would be interested in knowing what cost per MT will be charged for incineration and will provide a sample of the wastes and TCLP reports if required.</p> | <p>Energy Centre is scheduled to be fully tested and operational by late fall 2014. Our Environmental Compliance Approval only allows post recycled/composted, non-hazardous residential household waste from the communities within Durham and York Regions, therefore we are unable to assist with your disposal needs.</p> <p>We wish you luck in moving forward with your diversion initiatives.</p> <p>Best Regards,</p> <p>Project Team</p> | | |
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| Total Project Team Inquiries this month (project web email/telephone): | | | | | 2 | |
| Total Council/ Committee Inquiries this month: | | | | | 0 | |
| Total Durham Call Centre Inquiries this month (separate attachment): | | | | | 0 | |
| Total Inquiries from York this month: | | | | | 0 | |
| Total Inquiries from previous months: | | | | | 27 | |
| Total Inquiries in 2014: | | | | | 29 | |

| Complaints | | | | | | |
|--|----------------------|------------------------|-------------------------------------|----------------------------------|----------------------|--------------|
| # | Date Received | Method Received | Comment Details/Description: | Response/ Remedial Action | Response Date | Staff |
| 1 | | | | | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| Total Project Team Complaints this month (project web email/telephone): | | | | 0 | | |
| Total Council/ Committee Complaints this month: | | | | 0 | | |
| Total Durham Call Centre Complaints this month (separate attachment): | | | | 0 | | |
| Total Complaints from York this month: | | | | 0 | | |
| Total Complaints from previous months: | | | | 8 | | |
| Total Complaints in 2014: | | | | 8 | | |