

DURHAM YORK ENERGY CENTRE COMPLAINT PROTOCOL LOG SEPTEMBER 2012

Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff	Comment Details/Description 2:	Date Received
Sept 5, 2012	Project web email	[REDACTED]	<p>Hi,</p> <p>Good day to you. We want to become supplier for your company and request you to please find below our company information:</p> <p>[REDACTED] Is a Canadian solid waste handling equipment manufacturing organization, located in Bolton, ON, and has been in the business for over 25 years, developing various waste and recycling products such as;</p> <ul style="list-style-type: none"> ¾ to 6 Cubic Yard Compactors Vertical Downstroke Balers Stationary Compactors Self-contained Compactors Vertical Downstroke Compactors Front-end Disposal Containers Rear-end Disposal Containers Roll-off Disposal Containers Dewatering systems Customized products and many more <p>Our endeavor is to offer best quality equipment and services at a very competitive prices.</p> <p>Please visit our this link to know more information. http://youtu.be/pBmgG-v7XuA</p> <p>If you have requirement for any of the above equipment, please let us know.</p> <p>Thanks & Best Regards,</p>	P	<p>Good day,</p> <p>Thank you for your email. The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the DBO contractor to the Regions, Covanta is responsible for the procurement of equipment and the hiring of all subcontractors.</p> <p>I will direct you to: Joey Neuhoff, Vice President of Business Development Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA E-mail: jneuhoff@covantaenergy.com 862-345-5104</p> <p>or Warren Fisher, Project Manager Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA wfisher@covantaenergy.com</p> <p>Regards, Project Team</p>	Sept 5, 2012	LW	Thank you	Sept 5, 2012
Sept 6, 2012	telephone	[REDACTED]	Interested in job working at EFW facility.	P	<p>Good afternoon,</p> <p>Thank you for your interest in our facility. The</p>	Sept 6, 2012	LW		

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					<p>Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the DBO contractor to the Regions, Covanta is responsible for the procurement of equipment and the hiring of all subcontractors and admin staff.</p> <p>I will direct you to: Joey Neuhoff, VP of Business Development Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA E-mail: jneuhoff@covantaenergy.com 862-345-5104</p> <p>or Warren Fisher, Project Manager Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA wfisher@covantaenergy.com</p> <p>Regards, Project Team</p>				
Sept 13, 2012	Project web email	[REDACTED]	Dear Sir/Madame, Please accept my Resume....	P	<p>Good day,</p> <p>Thank you for your interest in our facility. The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the Design Build Operate (DBO) contractor to the Regions, Covanta is responsible for the procurement of equipment and the hiring of all subcontractors and admin and operations staff. I have copied the following Covanta representatives on your</p>	Sept 14, 2012	LW		

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					<p>email. Please feel free to follow up with them on employment opportunities. Please note the facility will not be operational until early 2014.</p> <p>Please follow up with: Joey Neuhoff, VP of Business Development Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA E-mail: jneuhoff@covantaenergy.com 862-345-5104</p> <p>or Warren Fisher, Project Manager Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA wfisher@covantaenergy.com</p> <p>Regards, Project Team</p>				
Sept 18, 2012	Project web email	[REDACTED]	<p>Hi</p> <p>I am interesting in learning more about this project, The solution being built in Durham and further detail on the operations of such facility as it is brought on line. I also would like further information on the expected employment opportunities that are/will be available in the near future at the Durham Site.</p> <p>Thanks,</p>	P	<p>Good day,</p> <p>Thank you for your interest in our facility. The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the Design Build Operate (DBO) contractor to the Regions, Covanta is responsible for the procurement of equipment and the hiring of all subcontractors and admin and operations staff. I have copied the following Covanta representatives on your email. Please feel free to follow up with them on employment opportunities. Please note the facility will not be operational until early 2014.</p> <p>For other facility information please see our</p>	Sept 18, 2012	LW		

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					<p>project website at www.durhamyorkwaste.ca</p> <p>Please follow up with the following Covanta reps for employment inquiries:</p> <p>Joey Neuhoff, VP of Business Development Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA E-mail: jneuhoff@covantaenergy.com 862-345-5104</p> <p>or Warren Fisher, Project Manager Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA wfisher@covantaenergy.com</p> <p>Regards, Project Team</p>				
Sept18, 2012	Project web email	██████	<p>Hello:</p> <p>My name is ████████ and I am interested in knowing the latest updates with regards to the Durham York Energy Center. Can you please guide me to the project schedule or put me on a distribution list that details how far the construction has gone for this facility?</p> <p>Your co-operation is greatly appreciated.</p>	P	<p>Hello,</p> <p>Thank you for your interest in our facility. I direct you to our project website where construction updates, schedules and photos are posted regularly.</p> <p>www.durhamyorkwaste.ca</p> <p>Regards,</p> <p>Project team</p>	Sept 19, 2012	LW		
Sept 21, 2012	Project web email	██████	<p>As you may know, ██████ publishes the UDI World Electric Power Plants Data Base (WEPP), a global generating unit inventory updated on a continuous basis by direct</p>	P	<p>Good day,</p> <p>Thank you for your interest in our facility. The Region has awarded the contract to Design,</p>	Sept 21, 2012	LW	Many thanks for the update and quick response!	Sept 21, 2012

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			<p>survey and with information from equipment vendors and suppliers. See www.udidata.com for more information.</p> <p>We noted that construction is underway on the Durham/York EFW project. Can you please tell us the names of the suppliers of the incineration and boiler system(s), the steam turbine, and the generator? We would also like to know the names of the lead EPC contractors.</p> <p>Thank you for your help.</p>		<p>Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the Design Build Operate (DBO) contractor to the Regions, Covanta is responsible for the procurement of equipment and the hiring of all subcontractors and admin and operations staff.</p> <p>The boiler is being manufactured by Jinding - Anhui Jinding Boiler Co. Ltd, the turbine generator is being supplied by GE Canada.</p> <p>For other facility information please see our project website at www.durhamyorkwaste.ca</p> <p>Please follow up with the following Covanta reps for employment/equipment bid inquiries:</p> <p>Joey Neuhoff, VP of Business Development Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA E-mail: jneuhoff@covantaenergy.com 862-345-5104</p> <p>or Warren Fisher, Project Manager Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA wfisher@covantaenergy.com</p> <p>Regards, Project Team</p>				
Sept 19,2012	Forward to project Team	[REDACTED]	<p>Hi Stephanie</p> <p>></p> <p>> My name is [REDACTED] I was [REDACTED] Waste Management class at Fleming</p>	N	<p>Good afternoon [REDACTED],</p> <p>></p> <p>> Stephanie forwarded me your request for information about the Energy from Waste</p>	Sept 19, 2012	KB	<p>Thank you. I have been looking at the material you mentioned and Lyndsay will shortly be notified of my</p>	Sept 19, 2012

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			<p>College when you came and gave us a presentation. I am currently at Trent University working on an assignment in Environmental Law on EA's and EFW facilities. I was wondering if you would have a few minutes to talk with me about the new facility coming to Durham, and the industry in general?</p> <p>></p> <p>> If so, could you please provide more contact information, and/or provide the best time you would be able to take a phone call.</p> <p>></p> <p>> Any assistance you could provide would be greatly appreciated.</p>		<p>facility being built in Durham Region.</p> <p>></p> <p>> There is a webpage specific to this project: www.durhamyorkwaste.ca that may assist in answering some of your questions. The Project Phase portion of the website (http://durhamyorkwaste.ca/project_index.htm) includes the most recent information for the project, including construction updates and detailed plans required by the EA and Certificate of Approval (CofA) for the site.</p> <p>></p> <p>> There is also an archived section of the webpage (http://durhamyorkwaste.ca/study_index.htm) that contains all of the information and documents related the EA process, including the EA Terms of Reference.</p> <p>></p> <p>> You may also want to review the Frequently Asked Questions in both sections of the site.</p> <p>></p> <p>> Please have at look at the information and let me know if you have specific questions. If you would like to arrange a phone call to answer your questions, please contact Lyndsay Waller 905-668-7711 ext. 2803 (she is also copied on this message).</p>			<p>enquiry. While the website is very informative, I do still have a couple outstanding questions. Thank you for your time and response.</p> <p>██████████</p>	



DYEC Call Centre Log September

Case ID	101001143796	101001152690	
Date (YYYYMMDD)	20120911	20120919	
Municipality	Whitby	Clarington	
Details	Region employee looking for information regarding EFW.	Resident is looking for more information regarding EFW. He is a Trent University student writing a report on environmental studies and would like to gather more information. He asked if there were any counsel meetings coming up that he could attend.	
Follow Up	Returned inquiry by telephone on September 12. Followed up by email on September 14th and September 19th. Interested in Facility sq. footage for an Economic Development Report for Durham Region.	Project Team member responded on September 24, 2012. The project website was provided in addition to a project member telephone number if further information was required.	
Escalate To	info@durhamyorkwaste.ca	info@durhamyorkwaste.ca	
Category	EFW Miscellaneous - Inquiry	EFW - Technology Inquiry	
Status	Closed	Closed	
Follow-up By	Telephone	Email	



Monthly Statistical Report

Report run: **Monthly Statistical Report**

Site: <http://www.durhamyorkwaste.ca/>

The report includes: **1 period**

Report period : **01-Sep-2012 — 30-Sep-2012**

Period filterdefinition

Name: **Exclude Own Traffic**

IP filter: **Exclude Own Traffic**

Reporting date and time: **01-Oct-2012 04:01**

Basic traffic statistics

Basic statistics included: Page views, New unique users, Returning users, Unique users

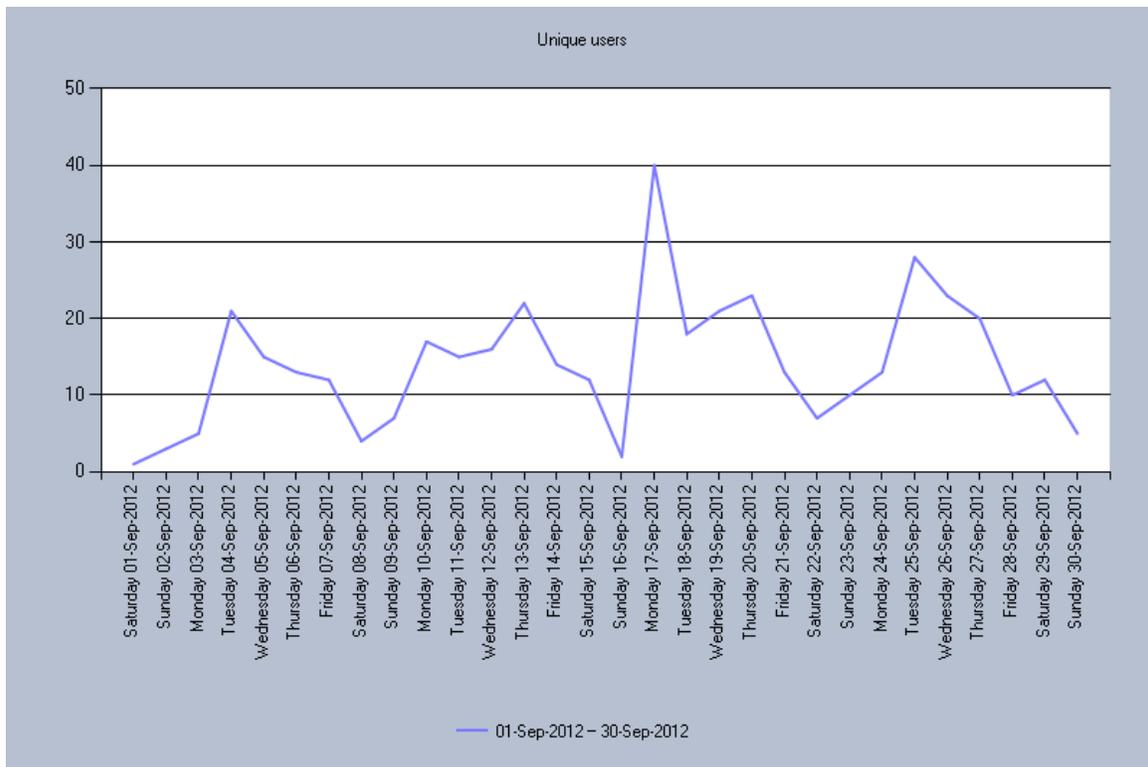
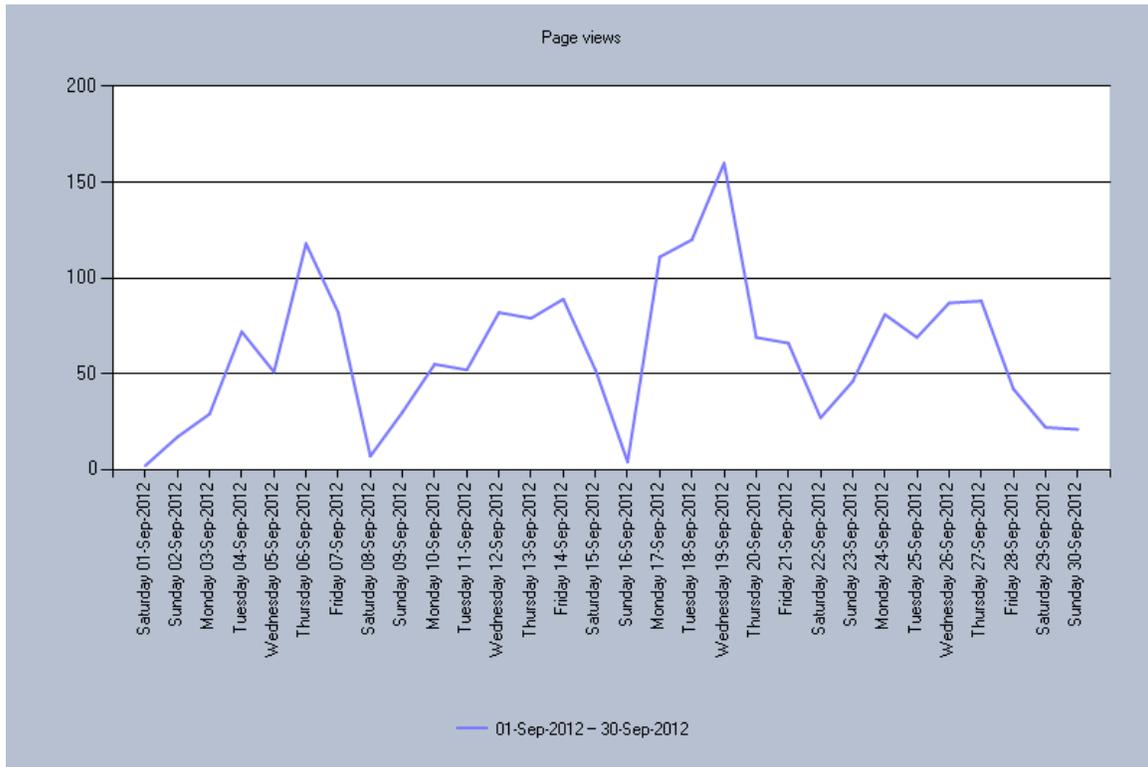
Graphs included: Page views, Unique users, New unique users, Returning users

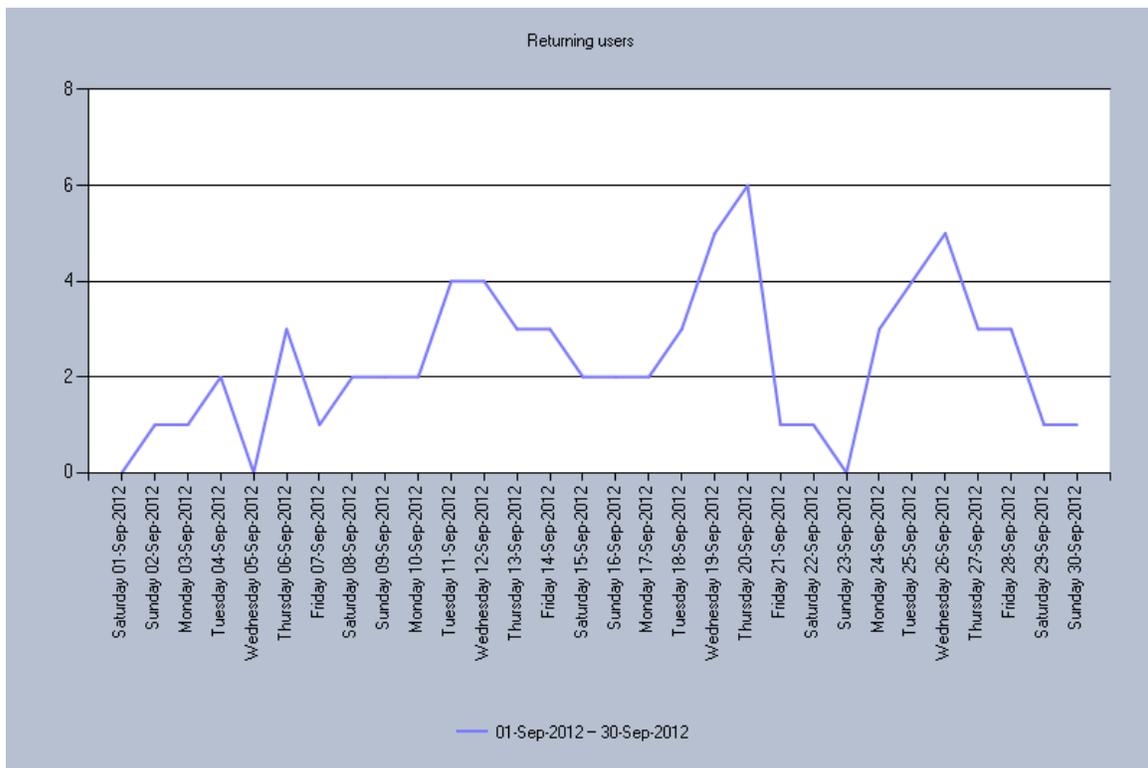
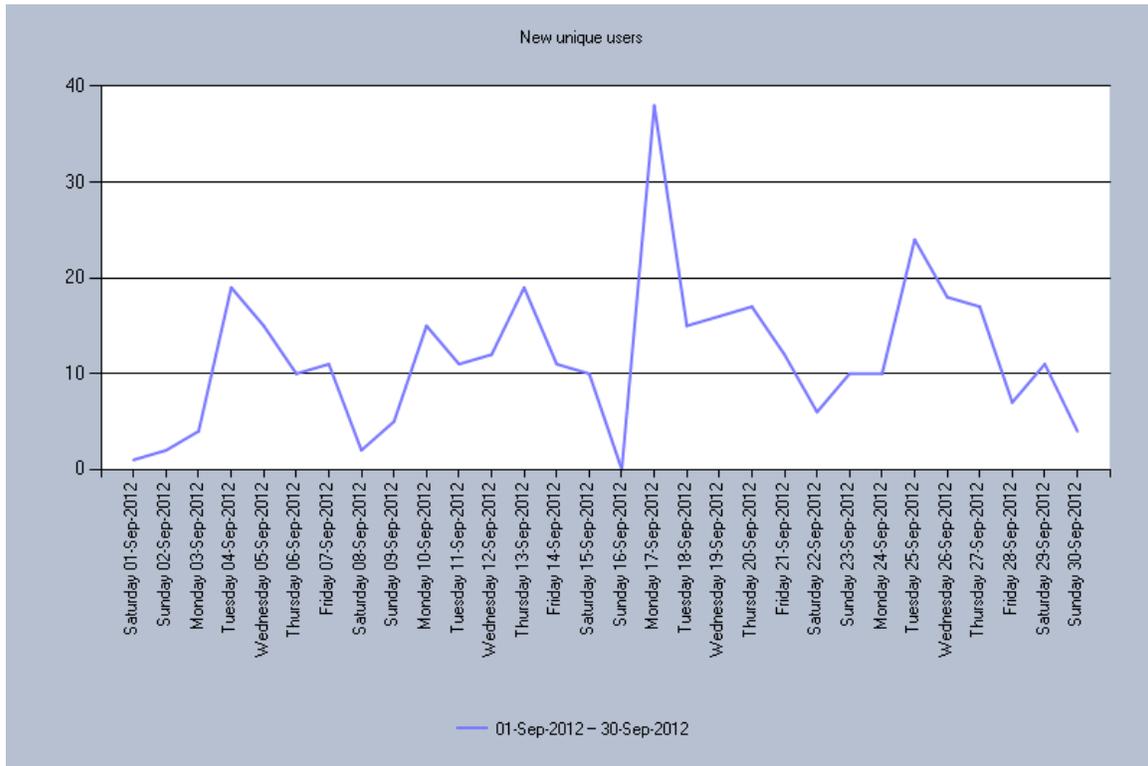
Additional statistics included: None.

Statistics for page views, unique users, new unique users, returning users

Date/Time	Page views	Unique users	New unique users	Returning users
Saturday 01-Sep-2012	2	1	1	0
Sunday 02-Sep-2012	17	3	2	1
Monday 03-Sep-2012	29	5	4	1
Tuesday 04-Sep-2012	72	21	19	2
Wednesday 05-Sep-2012	51	15	15	0
Thursday 06-Sep-2012	118	13	10	3
Friday 07-Sep-2012	82	12	11	1
Saturday 08-Sep-2012	7	4	2	2
Sunday 09-Sep-2012	30	7	5	2
Monday 10-Sep-2012	55	17	15	2
Tuesday 11-Sep-2012	52	15	11	4
Wednesday 12-Sep-2012	82	16	12	4
Thursday 13-Sep-2012	79	22	19	3
Friday 14-Sep-2012	89	14	11	3
Saturday 15-Sep-2012	52	12	10	2
Sunday 16-Sep-2012	4	2	0	2
Monday 17-Sep-2012	111	40	38	2
Tuesday 18-Sep-2012	120	18	15	3
Wednesday 19-Sep-2012	160	21	16	5
Thursday 20-Sep-2012	69	23	17	6
Friday 21-Sep-2012	66	13	12	1
Saturday 22-Sep-2012	27	7	6	1
Sunday 23-Sep-2012	46	10	10	0
Monday 24-Sep-2012	81	13	10	3
Tuesday 25-Sep-2012	69	28	24	4
Wednesday 26-Sep-2012	87	23	18	5
Thursday 27-Sep-2012	88	20	17	3
Friday 28-Sep-2012	42	10	7	3

Saturday 29-Sep-2012	22	12	11	1
Sunday 30-Sep-2012	21	5	4	1
Total	1,830	384	352	32





Statistics for referring sites

Maximum number of items displayed: 25

Filtering out "no referrer".

Top referring sites		
#	Referring site	Number of referrals
1	www.durhamyorkwaste.ca	1,297
2	www.google.ca	170
3	www.covantaenergy.com	57
4	www.google.com	32
5	www.york.ca	32
6	www.durham.ca	24
7	www.bing.com	18
8	www.oshawa.ca	7
9	www.google.ru	6
10	www.ebr.gov.on.ca	5
11	cfsrating.sonicwall.com	5
12	mail.live.com	5
13	www.durhamprosperity.org	4
14	www.google.co.uk	3
15	rogr.search-help.net	3
16	myportal.york.ca	3
17	ca.search.yahoo.com	3
18	www.google.co.jp	2
19	www.ene.gov.on.ca	2
20	www.solidwastemag.com	2
21	www.google.co.in	1
22	www.google.az	1
23	alert.scansafe.net	1
24	crosshairdesign.com	1
25	www.facebook.com	1

Most popular pages

Maximum number of items displayed: 25

Most popular pages ordered by unique users					
#	Page title	Page URL	Page views	Number of user sessions	Unique users
1	Durham York Energy Centre	http://www.durhamyorkwaste.ca	277	197	184
2	Durham York Energy Centre - Home	http://www.durhamyorkwaste.ca/project_index.htm	250	192	179
3	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/whats_new.htm	94	59	59
4	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/project_doc.htm	115	57	55
5	Durham/York Residual Waste Project - Project Information	http://www.durhamyorkwaste.ca/project/project_overview.htm	74	54	51
6	Durham/York Residual Waste Project - Contact Us	http://www.durhamyorkwaste.ca/project/contact.htm	71	52	50
7	Durham/York Residual Waste Study - Facts and Info	http://www.durhamyorkwaste.ca/project/study_schedule.htm	80	48	47
8	Durham/York Residual Waste Project - Facts and Info	http://www.durhamyorkwaste.ca/project/faq.htm	78	42	41

9	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/construction.htm	125	37	36
10	EFWTimeline	http://www.durhamyorkwaste.ca/pdfs/project/EFWTimeline.pdf	35	32	32
11	Durham/York Residual Waste Project - Links	http://www.durhamyorkwaste.ca/project/links.htm	34	25	24
12	Durham/York Residual Waste Project - Media Releases	http://www.durhamyorkwaste.ca/project/media.htm	31	22	21
13	Durham/York Residual Waste Study	http://www.durhamyorkwaste.ca/study_index.htm	29	21	21
14	Durham/York Residual Waste Project - Project Information	http://www.durhamyorkwaste.ca/project/project_wasteprograms.htm	27	21	20
15	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/efw-facility.htm	43	16	16
16	20120912 Agenda EFW-WMAC Meeting4	http://www.durhamyorkwaste.ca/pdfs/project/EFWWMAC/Meeting_4/20120912_Agenda_EFW-WMAC_Meeting4.pdf	16	14	14
17	Durham/York Residual Waste Project - Project Information	http://www.durhamyorkwaste.ca/project/project_assessment.htm	21	13	13
18	ConstructionSchedule	http://www.durhamyorkwaste.ca/pdfs/project/construction/ConstructionSchedule.pdf	13	12	12
19	SitePreparationMay1112	http://www.durhamyorkwaste.ca/pdfs/project/construction/SitePreparationMay1112.pdf	15	12	12
20	Durham/York Residual Waste Project - Getting Involved	http://www.durhamyorkwaste.ca/project/liaison-committee.htm	19	13	12
21	Durham/York Residual Waste Project - Getting Involved	http://www.durhamyorkwaste.ca/project/efw-committee.htm	21	12	11
22	Durham/York Residual Waste Project - Facts and Info	http://www.durhamyorkwaste.ca/project/reference_material.htm	19	11	11
23	Durham/York Residual Waste Project - EFW WMAC Meetings	http://www.durhamyorkwaste.ca/project/efwwmac-committeemeetings.htm	27	11	11
24	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/cert_doc.htm	20	13	11
25	EFWprocess	http://www.durhamyorkwaste.ca/pdfs/project/EFWprocess.pdf	14	10	10

Search statistics

For searches without results:

Minimum number of searches: 1

Maximum number of items displayed: 10

For searches with results:

Minimum number of searches: 1

Maximum number of items displayed: 10

External searches

Minimum number of searches: 1

Maximum number of items displayed: 10

Searches without results		
#	Search phrase	Number of searches

Searches with results		
#	Search phrase	Number of searches

External searches (e.g. on Google)

#	Search phrase	Number of searches
1	durham york energy centre	29
2	durham york energy waste project	4
3	durham energy centre	3
4	durham york energy center	3
5	durham york energy centre address	3
6	durham york energy from waste	3
7	durham york energy from waste plant	3
8	durham york energy from waste project	3
9	energy from waste durham	3
10	york energy centre	3

Browser statistics: Type

Browser types

Browser	Page views		Unique users	
	Count	Percentage	Count	Percentage
IE	1,280	70.25%	265	64.63%
Firefox	178	9.77%	41	10.00%
Mobile Safari	68	3.73%	39	9.51%
Chrome	212	11.64%	37	9.02%
Others	52	2.85%	19	4.63%
Safari	32	1.76%	9	2.20%

Browser types and version

Browser types and version

Browser version	Page views		Unique users	
	Count	Percentage	Count	Percentage
IE 8.0	745	40.89%	127	30.83%
IE 9.0	280	15.37%	69	16.75%
IE 7.0	165	9.06%	57	13.83%
Chrome 21.0.1180.89	195	10.70%	34	8.25%
Mobile Safari 5.1	50	2.74%	32	7.77%
Firefox 15.0.1	92	5.05%	25	6.07%
Others	52	2.85%	19	4.61%
IE 8.0 (Compatibility View)	72	3.95%	8	1.94%

Mobile Safari 6.0	11	0.60%	5	1.21%
Safari 5.1.6	20	1.10%	5	1.21%
Firefox 11.0	28	1.54%	4	0.97%
Firefox 14.0.1	24	1.32%	3	0.73%
Firefox 15.0	8	0.44%	3	0.73%
IE 9.0 (Compatibility View)	14	0.77%	3	0.73%
Firefox 9.0.1	6	0.33%	3	0.73%
Chrome 21.0.1180.83	12	0.66%	3	0.73%
Safari 5.1.7	10	0.55%	2	0.49%
Safari unknown	2	0.11%	2	0.49%
Firefox 12.0	8	0.44%	1	0.24%
Mobile Safari 7.1.0.391	1	0.05%	1	0.24%
Firefox 3.6.24	1	0.05%	1	0.24%
Chrome 21.0.1180.79	5	0.27%	1	0.24%
IE 6.0	4	0.22%	1	0.24%
Mobile Safari 5.0.2	1	0.05%	1	0.24%
Mobile Safari 7.0.0.261	5	0.27%	1	0.24%
Firefox 10.0.2	11	0.60%	1	0.24%

Country statistics

Country statistics				
Country	Page views		Unique users	
 Canada	1,320	72.13%	281	67.55%
 United States	434	23.72%	115	27.64%
 United Kingdom	29	1.58%	5	1.20%
 Russian Federation	14	0.77%	5	1.20%
 Japan	5	0.27%	2	0.48%
 Saudi Arabia	1	0.05%	1	0.24%
 Azerbaijan	2	0.11%	1	0.24%
 Brazil	1	0.05%	1	0.24%
 Switzerland	8	0.44%	1	0.24%
 Greece	1	0.05%	1	0.24%
 Spain	1	0.05%	1	0.24%
 India	9	0.49%	1	0.24%
 France	5	0.27%	1	0.24%

Resolution statistics

Resolution statistics		
Resolution	Page views	Unique users

1280x1024	197	12,09%	43	12,08%
1366x768	163	10,01%	38	10,67%
1024x768	142	8,72%	34	9,55%
1440x900	164	10,07%	34	9,55%
1680x1050	160	9,82%	27	7,58%
1280x800	120	7,37%	25	7,02%
1920x1080	121	7,43%	18	5,06%
1024x1024	37	2,27%	14	3,93%
1600x900	41	2,52%	14	3,93%
320x480	15	0,92%	7	1,97%
768x1024	30	1,84%	6	1,69%
1152x864	22	1,35%	6	1,69%
1280x720	17	1,04%	6	1,69%
1093x614	19	1,17%	6	1,69%
1755x987	18	1,10%	5	1,40%
1280x768	6	0,37%	5	1,40%
1311x737	16	0,98%	4	1,12%
1024x819	31	1,90%	4	1,12%
800x600	5	0,31%	4	1,12%
1360x768	26	1,60%	4	1,12%
1536x864	12	0,74%	3	0,84%
1382x864	28	1,72%	3	0,84%
1239x697	13	0,80%	3	0,84%
1249x702	25	1,53%	3	0,84%
640x480	6	0,37%	2	0,56%
1117x894	3	0,18%	2	0,56%
1600x1200	27	1,66%	2	0,56%
1276x708	2	0,12%	2	0,56%
1400x1050	11	0,68%	2	0,56%
1024x600	2	0,12%	2	0,56%
1344x840	3	0,18%	2	0,56%
1920x1200	3	0,18%	2	0,56%
1365x1024	10	0,61%	2	0,56%
1525x857	15	0,92%	2	0,56%
1280x960	6	0,37%	1	0,28%
1202x751	1	0,06%	1	0,28%
1441x810	3	0,18%	1	0,28%
1021x638	1	0,06%	1	0,28%
2048x1152	5	0,31%	1	0,28%
1402x877	29	1,78%	1	0,28%
1229x983	7	0,43%	1	0,28%
1179x661	3	0,18%	1	0,28%
1843x1037	7	0,43%	1	0,28%
1067x800	3	0,18%	1	0,28%
1146x645	2	0,12%	1	0,28%
1069x855	4	0,25%	1	0,28%
1080x810	11	0,68%	1	0,28%
1536x960	3	0,18%	1	0,28%
1317x823	9	0,55%	1	0,28%
1613x1008	5	0,31%	1	0,28%
Other resolutions	20	1,23%	4	1,12%

Operating systems

Operating systems				
Operating system	Page views		Unique users	
Windows XP	912	49,84%	181	43,41%
Windows 7	685	37,43%	146	35,01%
iPhone OS	51	2,79%	33	7,91%
unknown	42	2,30%	17	4,08%
Windows Vista	25	1,37%	9	2,16%
OS X 10.6 Snow Leopard	25	1,37%	6	1,44%
iOS	20	1,09%	6	1,44%
Mac OS X 10.7 Lion	20	1,09%	5	1,20%
Windows 2003 Server	14	0,77%	4	0,96%
Mac OS X 10.6 Snow Leopard	18	0,98%	3	0,72%
RIM OS	6	0,33%	2	0,48%
Linux (CentOS)	1	0,05%	1	0,24%
OS X 10.5 Leopard	5	0,27%	1	0,24%
Mac OS X	3	0,16%	1	0,24%
BlackBerry Tablet OS 2	1	0,05%	1	0,24%
OS X 10.8 Mountain Lion	2	0,11%	1	0,24%

External links

External links		
Title	User sessions	% of total
Energy-from-Waste EFW Waste-to-Ener -Ener	4	33,33%
DurhamYorkCovantaProjectAgt	3	25,00%
Unknown title	2	16,67%
Strict Conditions Put On Energy -From-Waste Facility	1	8,33%
Unknown title	1	8,33%
Waste not ... - thestar.com	1	8,33%

External domains

External domains			
Title	Links	User sessions	% of total
www.durham.ca	3	5	45,45%
www.covantaenergy.com	1	4	36,36%
www.thestar.com	1	1	9,09%
www.news.ontario.ca	1	1	9,09%

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