

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	Mon 15/05/2017	Project team web mail	Hi there, I just wanted to know since what date has residential waste from Durham (Ajax-Pickering)-York regions, been incinerated at the DYEC? Is residential waste collected from Durham region currently being incinerated? Thanks	<p>Good Morning,</p> <p>This email is in response to your general inquiry regarding the Durham York Energy Centre sent on May 15, 2017.</p> <p>The DYEC processes 140,000 tonnes per year of non-hazardous municipal solid waste that remains after maximizing waste diversion programs from Durham and York Regions. The first delivery of waste to the facility was on February 9, 2015 and the first day of processing was on February 13, 2015. Durham's annual capacity is 110,000 tonnes municipal solid waste per year and is the primary disposal option for all Durham's black bag garbage.</p> <p>Regards,</p> <p>Project Team</p>	Tue 16/05/2017	DL
2	Tue 16/05/2017	Project team web mail	Is the energy from waste plant in Clarington operating yet?	<p>Good Afternoon,</p> <p>This email is in response to your general inquiry regarding the Durham York Energy Centre.</p> <p>Yes, the Durham York Energy Centre has been in full commercial operation since January, 2016. The first delivery of waste to the facility was on February 9, 2015 and the first day of processing was on February 13, 2015.</p> <p>Regards,</p> <p>Project Team</p>	Tue 16/05/2017	DL
3	Fri 26/05/2017	Project team web mail	Hi, there We are doing investment in waste to energy fields. We are very interested in the Durham Region Waste to Energy site and we have a couple of questions: 1. are you using gasification technology or incineration technology 2. how many MW this site can produce? 3. which company's technology are you using? 4. Is there any tour or site visit we can do and learn more knowledge on this? thanks a lot	<p>Good Morning,</p> <p>This email is in response to your general inquiry regarding the Durham-York Energy Centre (DYEC) sent on May 26, 2017. Please find the responses to your questions below.</p>	Wed 31/05/2017	DL

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				<p>1. Are you using gasification technology or incineration technology?</p> <p>The DYEC uses thermal mass burn with Martin GmbH stoker grate combustion technology, not gasification.</p> <p>2. How many MW this site can produce?</p> <p>The GE turbine generator produces gross electrical output of 17.5 MW and a net output of approximately 14 – 15 MW. Electricity is used internally to power the facility and the remaining electricity is sold to the provincial grid as base load energy under a Power Purchase Agreement with the Ontario Power Authority.</p> <p>3. Which company's technology are you using?</p> <p>Covanta was selected to design, build, operate, and maintain the DYEC. The facility uses Martin GmbH stoker grate combustion technology, a GE turbine generator and Luhr/Kuttner air pollution control equipment.</p> <p>4. Is there any tour or site visit we can do and learn more knowledge on this?</p> <p>Additional information regarding our facility can be found on our project website (www.durhamyorkwaste.ca) and includes a detailed virtual tour of the DYEC. To request a visit to site, please contact wastefacilitytours@durham.ca.</p> <p>Regards, Project Team</p>		

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#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Total Project Team Inquiries this month (project web email/telephone):				3		
Total Covanta Inquiries this month:				0		
Total Council/ Committee Inquiries this month:				0		
Total Durham Call Centre Inquiries this month (separate attachment):				0		
Total Inquiries from York this month:				0		
Total Inquiries from previous months:				14		
Total Inquiries in 2016:				17		

Complaints						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
	Wed 3/05/2017	Delegation through Durham's Committee of the Whole	Delegation to the Committee of the Whole expressing concerns with the Clarington waterfront trail. The delegation commented that the trail is in need of improvements and further stated that staff has been requested to protect environmentally sensitive areas and to reforest or revegetate them after incinerator activities.	No additional action is required by staff.		
Total Project Team Complaints this month (project web email/telephone):				0		
Total Covanta Complaints this month:				0		
Total Council/ Committee Complaints this month:				1		
Total Durham Call Centre Complaints this month (separate attachment):				0		
Total Complaints from York this month:				0		
Total Complaints from previous months:				1		
Total Complaints in 2016:				2		