

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	March 5, 2014	Delegation to Regional Council	<p>Resident requesting delegation to speak to Medical Officer of Health report 2014-MOH-02 on Regional Mobile Air Quality.</p> <p>Resident requests Durham Council make a motion to send a letter to Stantec, requesting an explanation for data loss during baseline Ambient Air Monitoring for the DYEC, request that the EFWAC and the EFW-WMAC committees review a Health and Social Services report on Regional ambient air monitoring, undertake source monitoring of regional facilities, embark on continuous monitoring of particulate matter and mercury at the stack of EFW, use the MOE's mobile TAGA air monitoring unit to monitor pollutants, including PM2.5, near the EFW, and avoid using consultants with affiliations with the Canadian Energy from Waste Coalition.</p>	<p>Council directive motion on the delegation and further discussion was to refer the report 2014-MOH-02 to local advisory committees including EFWAC, EFW-WMAC, Durham Environmental Advisory Committee, Durham Roundtable on Climate Change, and other area municipalities for comments.</p> <p>This correspondence was send to the EFWAC committee with the request that they forward all comments to the Medical Officer of Health or Commissioner Cliff Curtis. This topic was discussed at the April 17, EFWAC meeting where the facilitator stated the request from Council was not within the mandate of the committee, but stated that comments were welcome by members who wished to comment on the Medical Officer of Health (MOH) mobile ambient air report to be submitted to the MOH or Commissioner of works to be forwarded to the MOH.</p> <p>Council directive motion to address resident concern regarding data loss of baseline ambient air monitoring was to send a letter to Stantec and ask for them to provide specific information as to how and why data was lost and what can be done to prevent data loss in the future.</p> <p>Additionally, Council passed motion to ask Stantec to provide Ambient data for PM 2.5 at the 90% and 98%.</p>	March 5, 2014	N/A
2	March 24, 2014	Project Web email	<p>Resume and Covering letter submitted by resident wanting to work at DYEC EFW facility.</p>	<p>Good afternoon:</p> <p>Thank you for your email with regard to the Durham York Energy Centre (DYEC) and potential future employment.</p> <p>The Region of Durham has awarded the contract to Design, Build and Operate (DBO) the DYEC to Covanta Energy Corporation (Covanta) following a public procurement process. As the DBO contractor to the Regions of Durham and York, Covanta is responsible for the procurement of equipment and the hiring of all subcontractors, and administrative and operations staff.</p> <p>Below, please find two Covanta contacts with whom you may follow up directly regarding potential employment - please note the facility will not be operational until mid-2014.</p>	April 2, 2014	LW

DURHAM YORK ENERGY CENTRE COMPLAINT & INQUIRY PROTOCOL LOG MARCH 2014

				<p>Howard Titus Facility Manager Covanta Durham York Renewable Energy LLP 72 Osborne Road Courtice Ontario L1E 2R2 Tel: 905 433 4874 Cell: 905 429 9100 Email: htitus@covantaenergy.com http://covanta.com</p> <p>or</p> <p>Joey Neuhoff, VP of Business Development Covanta Energy Corporation 445 South Street Morristown New Jersey 07960, USA Email: jneuhoff@covantaenergy.com Tel #: 862-345-5104</p> <p>Regards, Project Team</p>		
3	March 25, 2014	Correspondence through Finance and Administration Committee	Resident advised that comments were made at the February 12, 2014 Regional Council meeting, during the budget deliberation process, with respect to no one in Clarington celebrating the construction of the Energy-from-Waste (EFW) Facility, other than those in the incinerator industry. She stated that she has a job, which is not in the incinerator industry, she lives in Clarington, and she is in favour of the EFW Facility. She added that she wishes to correct the record and would like to speak to this matter at the next Regional Council meeting.	No action required.	March 25, 2014	N/A

Total Project Team Inquiries this month (project web email/telephone):	1
Total Council/ Committee Inquiries this month:	2
Total Durham Call Centre Inquiries this month (separate attachment):	0
Total Inquiries from York this month:	0
Total Inquiries from previous months:	9
Total Inquiries in 2014:	12

Complaints						
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Total Project Team Complaints this month (project web email/telephone):				0		
Total Council/ Committee Complaints this month:				0		
Total Durham Call Centre Complaints this month (separate attachment):				0		
Total Complaints from York this month:				0		
Total Complaints from previous months:				6		
Total Complaints in 2014:				6		