

DURHAM YORK ENERGY CENTRE COMPLAINT PROTOCOL LOG MARCH 2012

March 2012											
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff	Comment Details/Description 2:	Date Received	Response 2	Date Sent
March 2, 2012	Telephone	[REDACTED]	Where facility will be located. Moving into new housing development and received notification of the facility from the developers. A few questions re: safety of the facility.	N	Advised of the location. Advised that the facility has an approved CofA backed by a variety of health related peer reviewed studies to which the outcome was no negative impact to human health and the environment.	March 2, 2012	LW				
March 7, 2012	Telephone/email	[REDACTED]	Advised that Ministry of Energy posted info on their Registry Board re: DYEC. Wanted to know how much Energy facility will produce.	P	Followed up with email So, you seem to be up on the Energy side of things...Is there something we can help you with concerning our project?	March 7, 2012	LW	Request for Electricity output.	March 7, 2012	The facility has a net electricity output of approx. 15 MW.	March 7, 2012
March 7, 2012	Web email	[REDACTED]	Supplier of CEMS equipment with information brochures	P	Forwarded info to Covanta PM and Business Manager.	March 14, 2012	LW				
March 7, 2012	Durham Region Council delegation	[REDACTED]	Presentation to Council re: Covanta not using local labour for EFW construction. He represents local 894 of the IBEW (Independent Brotherhood of Electrical Workers).	Neg	Council Directive - Direct Regional Chair to impress upon Covanta, in the strongest possible terms, that the company is expected to fulfill their stated commitments to hire as many local skilled workers as possible for the construction of the EFW.	N/A	N/A	Formal letter sent to Covanta on March 7, 2012.			
March 8, 2012	Web email	[REDACTED]	Hello  When will job postings be posted for the DYEC?  Thank You	P	Good afternoon,  Thank you for your email. The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the DBO contractor to the Regions, Covanta is responsible for hiring and employing all staff involved in delivering the project. There is currently no planned hiring by either the Region of Durham or York, however, if you wish to register your name and information with either Region you can do so via their online application forms at their websites.  I will direct you to: Joey Neuhoff, Director of Business Development Covanta Energy Corporation 445 South Street Morristown, New Jersey	March 14, 2012	LW				

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					07960, USA E-mail: <a href="mailto:jneuhoff@covantaenergy.com">jneuhoff@covantaenergy.com</a> 862-345-5104  or Warren Fisher, Project Manager Covanta Energy Corporation 445 South Street Morristown, New Jersey 07960, USA <a href="mailto:wfisher@covantaenergy.com">wfisher@covantaenergy.com</a>  Regards,  Project Team						
March 15, 2012	Telephon	██████	Company ██████ Provide CEMS equipment. Looking for bid opportunities for EFW facility.	P	Provided Covanta business manager contact and Covanta project manager contact info.	March 15, 2012	LW				
March 21, 2012	Web email	██████	Could you please send mailing address and current telephone number and extension for Gio Anello. Thank you	N	Gioseph can be reached at 905-668-7711 ext 3445 Email address is copied above.	March 21, 2012	GB				
March 21, 2012	Call centre – forward to project email	██████	Access EFW from Holt Road I think that garbage trucks entering and exiting the site ought to access from the Holt Road interchange at the 401 and not the Courtice Road interchange. There is more traffic at the Courtice Road interchange. Also, the type of traffic is predominantly residential. Furthermore, Courtice Road has better access to the waterfront, Darlington Prov Park and other tourist attractions. Garbage trucks would be more noticeable to residents on Courtice Road, and as such draw more negative attention to the EFW and tarnish the image of Courtice, Clarington and Durham Region for visitors. Please consider using Holt Road to access the EFW since it is much more inconspicuous.	Neg/N	Good afternoon, Thank-you for your comment. It will be considered by the project team and become part of the public comment log.  Regards, Project Team	March 28, 2012	LW				
March 21, 2012	Durham Region Works Committee	██████	Received for information at Works Committee. EFW monitoring, Groundbreaking, pollutants	Neg	Correspondence was received for information by Works Committee.	N/A	N/A				

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	information										
March 24, 2012	Web email	[REDACTED]	<p>Hi,</p> <p>I've been reading over your site and am excited with the prospects of new construction jobs in the area. Unfortunately I can't find any information on who is actually building the project? Could you provide me with some names of firms that have been awarded construction work for the facility?</p> <p>I'm specifically interested in who the electrical contractors on site would be so i can apply.</p>	P	<p>Good afternoon,</p> <p>Thank you for your email. The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the DBO contractor to the Regions, Covanta is responsible for hiring and employing all staff involved in delivering the project.</p> <p>I will direct you to:                      Joey Neuhoff, Director of Business Development                      Covanta Energy Corporation                      445 South Street                      Morristown, New Jersey                      07960, USA                      E-mail: jneuhoff@covantaenergy.com                      862-345-5104</p> <p>or Warren Fisher, Project Manager                      Covanta Energy Corporation                      445 South Street Morristown, New Jersey                      07960, USA                      wfisher@covantaenergy.com</p> <p>Regards,</p> <p>Project Team</p>	March 28, 2012	LW				

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March 2012											
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff	Comment Details/Description 2:	Date Received	Response 2	Date Sent
March 28, 2012	EFW-WMAC delegation	[REDACTED]	Presentation to Committee on reducing emissions and minimizing air, water, soil and light pollution. Proposing Mitigation and Monitoring. Asks committee to consider mitigation plan (reforestation), annual product and soil testing, sensitive lighting, post consumer sorting.	Neg	No action items from the EFW-WMAC members as a result of this presentation.						
March 28, 2012	EFW-WMAC delegation	[REDACTED]	Presentation including historical overview, overview of project issues and EFWAC business.	N	Ms. Gasser generated a list of documents she felt the committee must be informed of and this list was forwarded through the EFW-WMAC staff liaison and distributed to all members.						

## IN07 - Interaction Volume By Classification

Reports on interactions that have a related enquiry. Includes an embedded chart

*Date Run:* April 23, 2012

*Start Date:* 01/03/2012

*End Date:* 31/03/2012

*Subject:* 301. Works - Waste

				Total
301. Works - Waste	15. EFW	301.15.1.2 EFW Inquiry	Voice In	1
		Website - Inquiry		1
				1
<b>Total</b>				<b>1</b>





# Monthly Statistical Report

Report run: **Monthly Statistical Report**

Site: <http://www.durhamyorkwaste.ca/>

The report includes: **1 period**

Report period : **01-Mar-2012 — 31-Mar-2012**

Period filterdefinition

Name: **Exclude Own Traffic**

IP filter: **Exclude Own Traffic**

Reporting date and time: **01-Apr-2012 05:03**

## Basic traffic statistics

**Basic statistics included:** Page views, New unique users, Returning users, Unique users

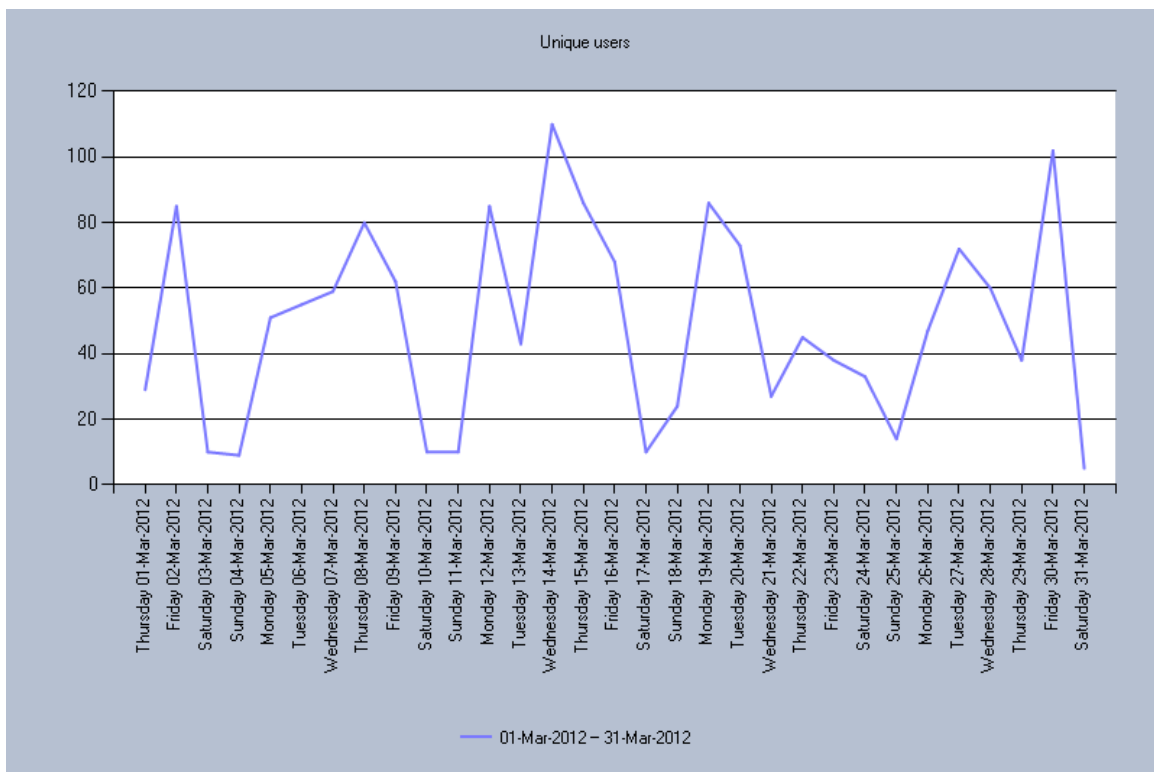
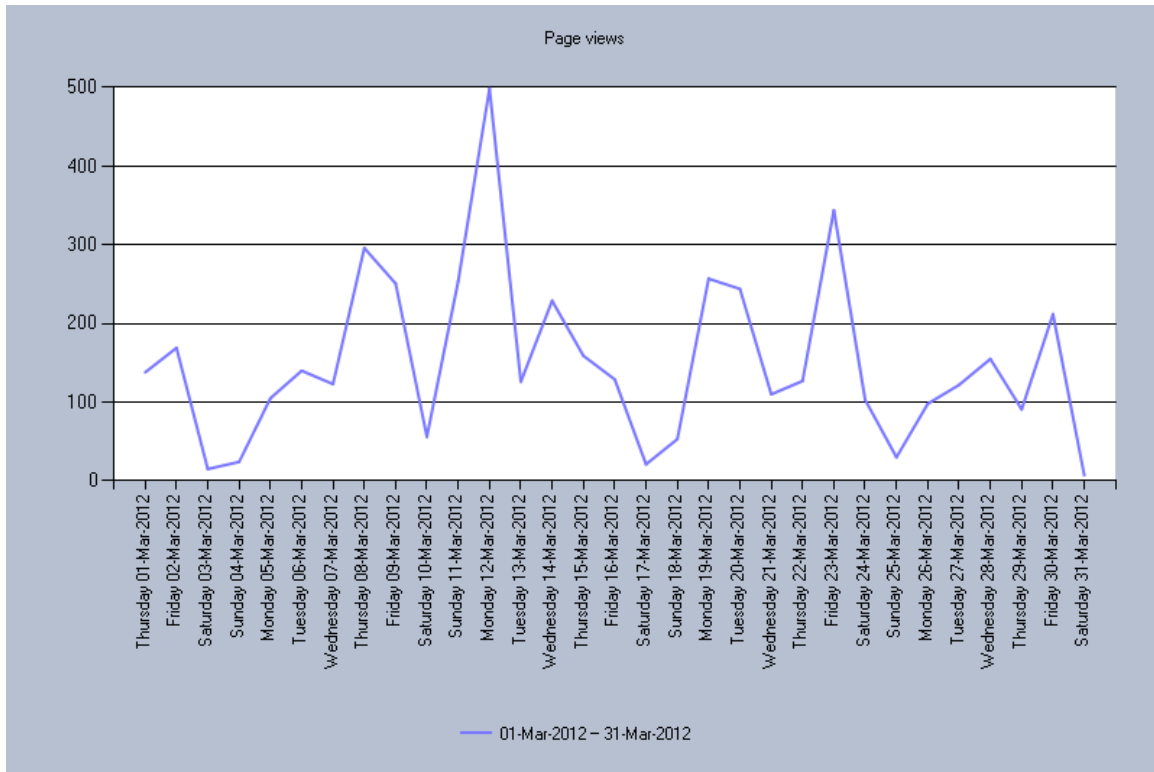
**Graphs included:** Page views, Unique users, New unique users, Returning users

**Additional statistics included:** None.

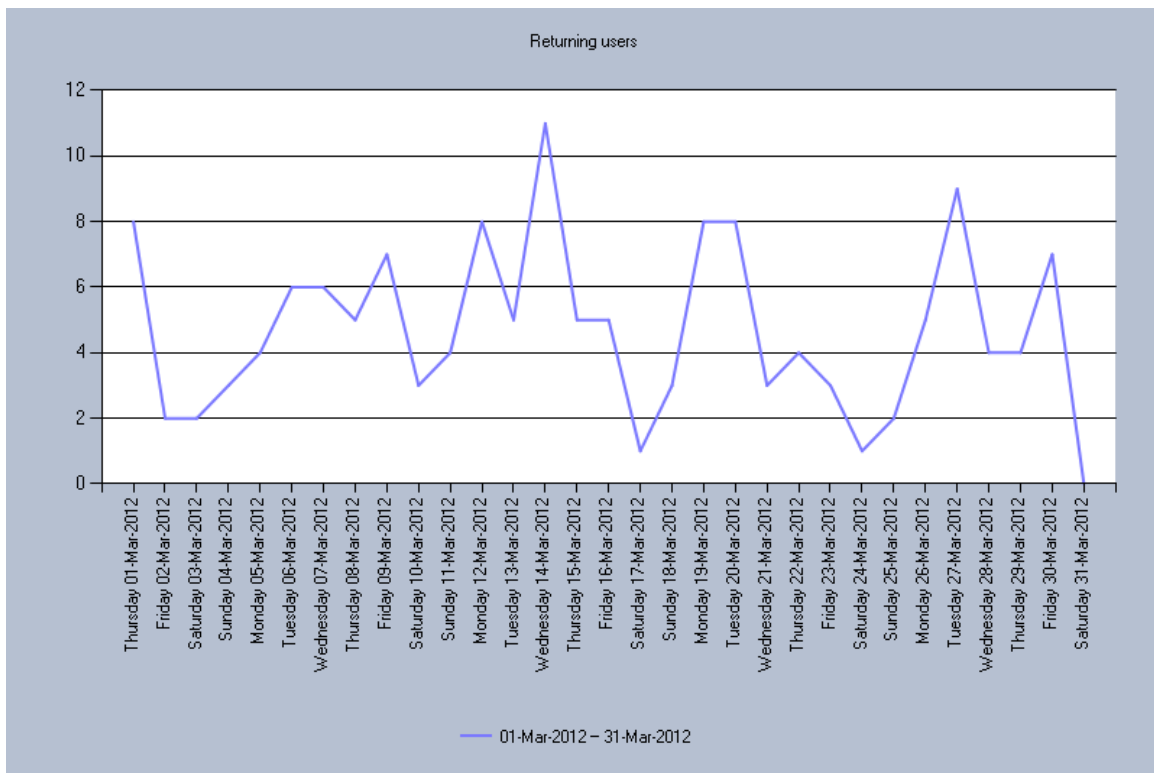
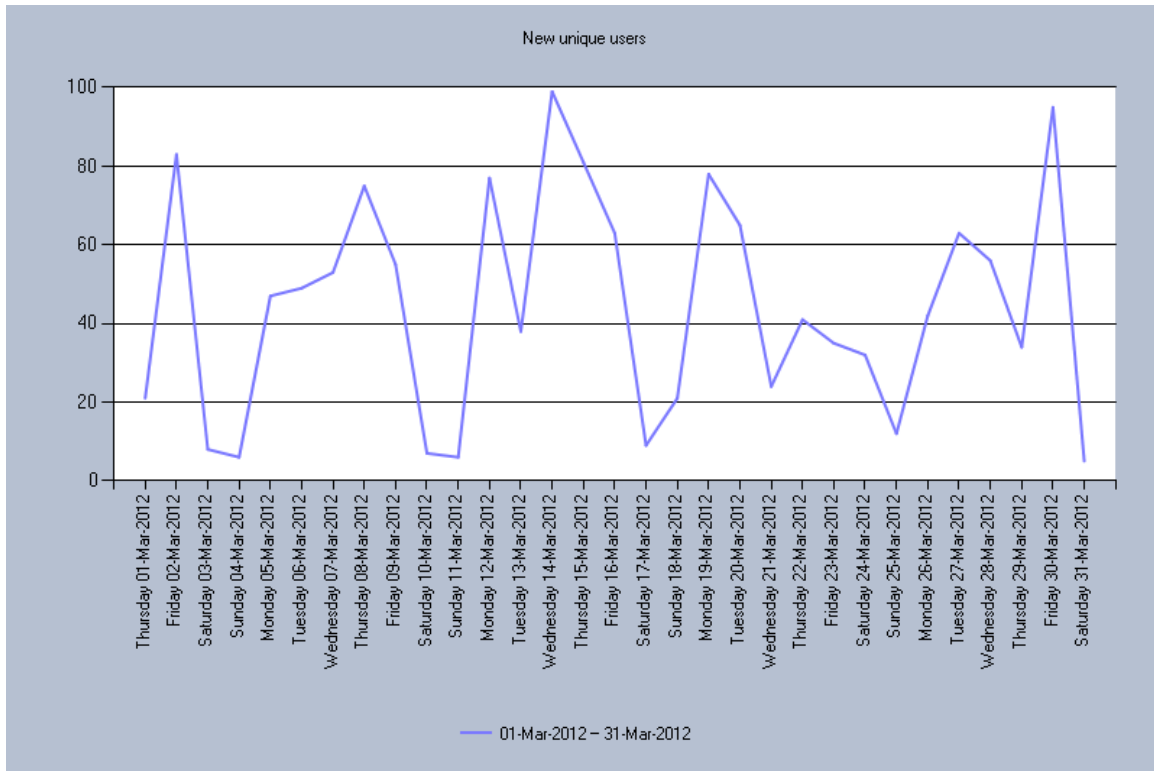
### Statistics for page views, unique users, new unique users, returning users

Date/Time	Page views	Unique users	New unique users	Returning users
Thursday 01-Mar-2012	138	29	21	8
Friday 02-Mar-2012	169	85	83	2
Saturday 03-Mar-2012	15	10	8	2
Sunday 04-Mar-2012	24	9	6	3
Monday 05-Mar-2012	105	51	47	4
Tuesday 06-Mar-2012	140	55	49	6
Wednesday 07-Mar-2012	123	59	53	6
Thursday 08-Mar-2012	296	80	75	5
Friday 09-Mar-2012	251	62	55	7
Saturday 10-Mar-2012	56	10	7	3
Sunday 11-Mar-2012	254	10	6	4
Monday 12-Mar-2012	499	85	77	8
Tuesday 13-Mar-2012	126	43	38	5
Wednesday 14-Mar-2012	229	110	99	11
Thursday 15-Mar-2012	159	86	81	5
Friday 16-Mar-2012	129	68	63	5
Saturday 17-Mar-2012	21	10	9	1
Sunday 18-Mar-2012	53	24	21	3
Monday 19-Mar-2012	257	86	78	8
Tuesday 20-Mar-2012	244	73	65	8
Wednesday 21-Mar-2012	110	27	24	3
Thursday 22-Mar-2012	127	45	41	4
Friday 23-Mar-2012	344	38	35	3
Saturday 24-Mar-2012	103	33	32	1
Sunday 25-Mar-2012	30	14	12	2
Monday 26-Mar-2012	98	47	42	5
Tuesday 27-Mar-2012	122	72	63	9
Wednesday 28-Mar-2012	155	60	56	4

Thursday 29-Mar-2012	91	38	34	4
Friday 30-Mar-2012	212	102	95	7
Saturday 31-Mar-2012	7	5	5	0
Total	4,687	1,430	1,380	50







## Statistics for referring sites

Maximum number of items displayed: 25

Filtering out "no referrer".

Top referring sites		
#	Referring site	Number of referrals
1	<a href="http://www.durhamyorkwaste.ca">www.durhamyorkwaste.ca</a>	3,820
2	<a href="http://www.google.ca">www.google.ca</a>	224
3	<a href="http://www.covantaenergy.com">www.covantaenergy.com</a>	90
4	<a href="http://www.york.ca">www.york.ca</a>	42
5	<a href="http://www.durham.ca">www.durham.ca</a>	41
6	<a href="http://www.google.com">www.google.com</a>	38
7	<a href="http://www.bing.com">www.bing.com</a>	14
8	<a href="http://www.ebr.gov.on.ca">www.ebr.gov.on.ca</a>	10
9	<a href="http://search.yahoo.com">search.yahoo.com</a>	10
10	<a href="http://myportal.york.ca">myportal.york.ca</a>	10
11	<a href="http://www.solidwastemag.com">www.solidwastemag.com</a>	6
12	<a href="mailto:36ohk6dgmcd1n-c.c.yom.mail.yahoo.net">36ohk6dgmcd1n-c.c.yom.mail.yahoo.net</a>	5
13	<a href="http://mail.live.com">mail.live.com</a>	5
14	<a href="http://www.google.co.kr">www.google.co.kr</a>	3
15	<a href="http://www.google.co.uk">www.google.co.uk</a>	3
16	<a href="http://www.ask.com">www.ask.com</a>	2
17	<a href="http://www.oshawa.ca">www.oshawa.ca</a>	2
18	<a href="http://www.clarington-library.on.ca">www.clarington-library.on.ca</a>	2
19	<a href="http://ca.search.yahoo.com">ca.search.yahoo.com</a>	2
20	<a href="http://www.google.de">www.google.de</a>	2
21	<a href="http://clarington-library.on.ca">clarington-library.on.ca</a>	2
22	<a href="http://www.ene.gov.on.ca">www.ene.gov.on.ca</a>	2
23	<a href="http://claringtonwatchdog.blogspot.ca">claringtonwatchdog.blogspot.ca</a>	2
24	<a href="http://www.wef.org">www.wef.org</a>	1
25	<a href="http://www.oshawachamber.com">www.oshawachamber.com</a>	1

## Most popular pages

Maximum number of items displayed: 25

Most popular pages ordered by unique users					
#	Page title	Page URL	Page views	Number of user sessions	Unique users
1	<a href="http://www.durhamyorkwaste.ca/project_index.htm">Durham York Energy Centre - Home</a>	<a href="http://www.durhamyorkwaste.ca/project_index.htm">http://www.durhamyorkwaste.ca/project_index.htm</a>	555	372	310
2	<a href="http://www.durhamyorkwaste.ca">Durham York Energy Centre</a>	<a href="http://www.durhamyorkwaste.ca">http://www.durhamyorkwaste.ca</a>	480	343	272
3	<a href="http://www.durhamyorkwaste.ca/project/project_overview.htm">Durham/York Residual Waste Project - Project Information</a>	<a href="http://www.durhamyorkwaste.ca/project/project_overview.htm">http://www.durhamyorkwaste.ca/project/project_overview.htm</a>	253	196	168
4	<a href="http://www.durhamyorkwaste.ca/project/whats_new.htm">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/whats_new.htm">http://www.durhamyorkwaste.ca/project/whats_new.htm</a>	281	180	162
5	<a href="http://www.durhamyorkwaste.ca/project/faq.htm">Durham/York Residual Waste Project - Facts and Info</a>	<a href="http://www.durhamyorkwaste.ca/project/faq.htm">http://www.durhamyorkwaste.ca/project/faq.htm</a>	206	138	119
6	<a href="http://www.durhamyorkwaste.ca/project/study_schedule.htm">Durham/York Residual Waste Study - Facts and Info</a>	<a href="http://www.durhamyorkwaste.ca/project/study_schedule.htm">http://www.durhamyorkwaste.ca/project/study_schedule.htm</a>	182	120	114
7	<a href="http://www.durhamyorkwaste.ca/study_index.htm">Durham/York Residual Waste Study</a>	<a href="http://www.durhamyorkwaste.ca/study_index.htm">http://www.durhamyorkwaste.ca/study_index.htm</a>	236	118	93
8	<a href="http://www.durhamyorkwaste.ca/project/contact.htm">Durham/York Residual Waste Project - Contact Us</a>	<a href="http://www.durhamyorkwaste.ca/project/contact.htm">http://www.durhamyorkwaste.ca/project/contact.htm</a>	110	87	82

9	<a href="#">Durham/York Residual Waste Project - Media Releases</a>	<a href="http://www.durhamyorkwaste.ca/project/media.htm">http://www.durhamyorkwaste.ca/project/media.htm</a>	128	86	76
10	<a href="#">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/project_doc.htm">http://www.durhamyorkwaste.ca/project/project_doc.htm</a>	152	71	66
11	<a href="#">Durham/York Residual Waste Project - Links</a>	<a href="http://www.durhamyorkwaste.ca/project/links.htm">http://www.durhamyorkwaste.ca/project/links.htm</a>	75	66	62
12	<a href="#">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/efw-facility.htm">http://www.durhamyorkwaste.ca/project/efw-facility.htm</a>	107	69	61
13	<a href="#">EFWTimeline</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFWTimeline.pdf">http://www.durhamyorkwaste.ca/pdfs/project/EFWTimeline.pdf</a>	62	62	60
14	<a href="#">Durham/York Residual Waste Project - Project Information</a>	<a href="http://www.durhamyorkwaste.ca/project/project_wasteprograms.htm">http://www.durhamyorkwaste.ca/project/project_wasteprograms.htm</a>	65	53	47
15	<a href="#">Durham/York Residual Waste Study - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/amended_ea_study_doc.htm">http://www.durhamyorkwaste.ca/amended_ea_study_doc.htm</a>	100	53	36
16	<a href="#">Durham/York Residual Waste Project - Facts and Info</a>	<a href="http://www.durhamyorkwaste.ca/project/reference_material.htm">http://www.durhamyorkwaste.ca/project/reference_material.htm</a>	53	38	35
17	<a href="#">032812AgendaWMACTMeeting2</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/032812AgendaWMACTMeeting2.pdf">http://www.durhamyorkwaste.ca/pdfs/project/032812AgendaWMACTMeeting2.pdf</a>	34	32	32
18	<a href="#">Durham/York Residual Waste Project - Getting Involved</a>	<a href="http://www.durhamyorkwaste.ca/project/liaison-committee.htm">http://www.durhamyorkwaste.ca/project/liaison-committee.htm</a>	57	34	32
19	<a href="#">Durham/York Residual Waste Project - Project Information</a>	<a href="http://www.durhamyorkwaste.ca/project/project_assessment.htm">http://www.durhamyorkwaste.ca/project/project_assessment.htm</a>	63	34	30
20	<a href="#">Durham/York Residual Waste Project - Committee and Council Reports</a>	<a href="http://www.durhamyorkwaste.ca/project/council_reports_dur.htm">http://www.durhamyorkwaste.ca/project/council_reports_dur.htm</a>	57	33	29
21	<a href="#">Durham/York Residual Waste Project - EFW WMAC Meetings</a>	<a href="http://www.durhamyorkwaste.ca/project/efwwmac-committeemeetings.htm">http://www.durhamyorkwaste.ca/project/efwwmac-committeemeetings.htm</a>	48	30	29
22	<a href="#">EFWprocess</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFWprocess.pdf">http://www.durhamyorkwaste.ca/pdfs/project/EFWprocess.pdf</a>	31	29	28
23	<a href="#">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/cert_doc.htm">http://www.durhamyorkwaste.ca/project/cert_doc.htm</a>	43	29	27
24	<a href="#">Durham/York Residual Waste Project - Getting Involved</a>	<a href="http://www.durhamyorkwaste.ca/project/involved.htm">http://www.durhamyorkwaste.ca/project/involved.htm</a>	40	29	27
25	<a href="#">Durham/York Residual Waste Study - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/ea_study_doc.htm">http://www.durhamyorkwaste.ca/ea_study_doc.htm</a>	54	28	26

## Search statistics

### For searches without results:

Minimum number of searches: 1

Maximum number of items displayed: 10

### For searches with results:

Minimum number of searches: 1

Maximum number of items displayed: 10

### External searches

Minimum number of searches: 1

Maximum number of items displayed: 10

### Searches without results

#	Search phrase	Number of searches
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### Searches with results

#	Search phrase	Number of searches
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#### External searches (e.g. on Google)

#	Search phrase	Number of searches
1	durham york energy centre	30
2	durham york energy from waste project	9
3	durham energy from waste	7
4	york durham energy from waste	7
5	york energy centre	6
6	york durham waste energy	5
7	durham york waste to energy project	4
8	energy from waste durham	4
9	durham efw	3
10	durham energy centre	3

#### Browser statistics: Type






Browser types				
Browser	Page views		Unique users	
IE	2,547	54.34%	1,268	85.68%
Chrome	1,726	36.83%	74	5.00%
Firefox	239	5.10%	73	4.93%
Safari	97	2.07%	31	2.09%
Mobile Safari	34	0.73%	18	1.22%
Others	29	0.62%	11	0.74%
Android Webkit	8	0.17%	3	0.20%
BlackBerry	4	0.09%	1	0.07%
IE Mobile	3	0.06%	1	0.07%









#### Browser types and version

Browser types and version				
Browser version	Page views		Unique users	
IE 8.0	996	21.25%	468	31.33%
IE 9.0	873	18.63%	416	27.84%
IE 7.0	474	10.11%	274	18.34%
IE 6.0	138	2.94%	83	5.56%
Firefox 10.0.2	92	1.96%	29	1.94%
Firefox 11.0	80	1.71%	28	1.87%

IE 8.0 (Compatibility View)	50	1.07%	23	1.54%
Chrome 17.0.963.83	386	8.24%	20	1.34%
Chrome 17.0.963.56	126	2.69%	18	1.20%
Chrome 17.0.963.78	903	19.27%	15	1.00%
Chrome 17.0.963.79	258	5.50%	13	0.87%
Mobile Safari 5.1	21	0.45%	13	0.87%
Others	29	0.62%	11	0.74%
Chrome 17.0.963.66	35	0.75%	7	0.47%
IE 9.0 (Compatibility View)	16	0.34%	7	0.47%
Safari 5.1.4	13	0.28%	7	0.47%
Safari 5.1.2	7	0.15%	6	0.40%
Chrome 12.0.742	5	0.11%	5	0.33%
Safari 5.1.3	17	0.36%	5	0.33%
Safari unknown	8	0.17%	5	0.33%
Firefox 10.0	9	0.19%	4	0.27%
Safari 5.0.2	12	0.26%	4	0.27%
Mobile Safari unknown	10	0.21%	4	0.27%
Firefox 3.6.28	11	0.23%	4	0.27%
Android Webkit 4.0	8	0.17%	3	0.20%
Safari 5.0.6	20	0.43%	3	0.20%
Firefox 9.0.1	4	0.09%	3	0.20%
Chrome 18.0.1025.142	6	0.13%	2	0.13%
Firefox 4.0	21	0.45%	2	0.13%
Firefox 10.0.1	5	0.11%	1	0.07%
Chrome 18.0.1025.54	1	0.02%	1	0.07%
Firefox 3.6.13	1	0.02%	1	0.07%
Firefox 3.6.25	6	0.13%	1	0.07%
Firefox 3.6	2	0.04%	1	0.07%
IE Mobile 9.0	3	0.06%	1	0.07%
BlackBerry 5.0.0.654	4	0.09%	1	0.07%
Chrome 11.0.696.71	6	0.13%	1	0.07%
Mobile Safari 7.0.0.319	3	0.06%	1	0.07%
Safari 5.1.1	20	0.43%	1	0.07%
Firefox 8.0.1	3	0.06%	1	0.07%
Firefox 3.6.26	5	0.11%	1	0.07%

## Country statistics

Country statistics				
Country	Page views		Unique users	
 Canada	2,535	54.09%	1,065	71.67%
 United States	1,907	40.69%	309	20.79%
Unknown	104	2.22%	45	3.03%
 United Kingdom	45	0.96%	24	1.62%
 Korea, Republic Of	32	0.68%	24	1.62%
 Japan	10	0.21%	6	0.40%

 Russian Federation	25	0.53%	3	0.20%
 Germany	4	0.09%	2	0.13%
 India	8	0.17%	2	0.13%
 Australia	4	0.09%	2	0.13%
 Denmark	1	0.02%	1	0.07%
 Finland	2	0.04%	1	0.07%
 Nigeria	1	0.02%	1	0.07%
 Italy	9	0.19%	1	0.07%

## Resolution statistics

Resolution statistics				
Resolution	Page views		Unique users	
1024x768	297	8.76%	73	13.96%
1280x1024	270	7.97%	64	12.24%
1280x800	270	7.97%	59	11.28%
1366x768	1,280	37.77%	55	10.52%
1680x1050	286	8.44%	46	8.80%
1920x1080	102	3.01%	31	5.93%
1440x900	139	4.10%	30	5.74%
1024x1024	27	0.80%	15	2.87%
1600x900	60	1.77%	13	2.49%
1920x1200	49	1.45%	13	2.49%
1280x768	76	2.24%	12	2.29%
320x480	14	0.41%	9	1.72%
768x1024	19	0.56%	9	1.72%
1344x840	36	1.06%	7	1.34%
1152x720	19	0.56%	7	1.34%
1280x960	29	0.86%	7	1.34%
1024x819	37	1.09%	6	1.15%
1400x1050	21	0.62%	5	0.96%
800x600	7	0.21%	5	0.96%
1360x768	14	0.41%	4	0.76%
1152x864	18	0.53%	4	0.76%
1536x864	26	0.77%	3	0.57%
1170x731	11	0.32%	3	0.57%
1024x600	16	0.47%	3	0.57%
1536x960	19	0.56%	3	0.57%
1024x640	60	1.77%	3	0.57%
1311x737	30	0.89%	2	0.38%
819x614	3	0.09%	2	0.38%
1280x720	9	0.27%	2	0.38%
1120x700	3	0.09%	2	0.38%
2560x1440	10	0.30%	2	0.38%
1776x1134	2	0.06%	2	0.38%
320x240	4	0.12%	1	0.19%

1170x936	3	0.09%	1	0.19%
1597x998	19	0.56%	1	0.19%
2048x1152	14	0.41%	1	0.19%
1205x678	5	0.15%	1	0.19%
1229x983	1	0.03%	1	0.19%
1396x785	9	0.27%	1	0.19%
1600x1024	3	0.09%	1	0.19%
1603x902	1	0.03%	1	0.19%
480x360	3	0.09%	1	0.19%
480x800	3	0.09%	1	0.19%
1382x864	26	0.77%	1	0.19%
1093x614	1	0.03%	1	0.19%
1429x893	5	0.15%	1	0.19%
800x1200	1	0.03%	1	0.19%
1229x768	8	0.24%	1	0.19%
1521x855	3	0.09%	1	0.19%
1053x790	7	0.21%	1	0.19%
Other resolutions	14	0.41%	4	0.76%

## Operating systems

Operating systems				
Operating system	Page views		Unique users	
Windows XP	1,490	31.79%	694	46.89%
Windows 7	2,619	55.88%	584	39.46%
Windows Vista	353	7.53%	115	7.77%
iPhone OS	34	0.73%	19	1.28%
Mac OS X 10.6 Snow Leopard	34	0.73%	14	0.95%
unknown	26	0.55%	10	0.68%
Mac OS X	45	0.96%	9	0.61%
Windows 2003 Server	11	0.23%	7	0.47%
Linux	7	0.15%	7	0.47%
Mac OS X 10.7 Lion	17	0.36%	7	0.47%
Mac OS X 10.5 Leopard	26	0.55%	5	0.34%
Android	8	0.17%	3	0.20%
RIM OS	7	0.15%	2	0.14%
Linux (Ubuntu)	3	0.06%	1	0.07%
Linux (CentOS)	1	0.02%	1	0.07%
XrossMediaBar (XMB)	3	0.06%	1	0.07%
Windows Phone 7	3	0.06%	1	0.07%

## External links

External links		
Title	User sessions	% of total
<a href="#">Energy-from-Waste EFW Waste-to-Ener -Ener</a>	10	15.87%
<a href="#">An overview of the global waste-to -energy industry - full text articl - full text articl</a>	5	7.94%
<a href="#">Strict Conditions Put On Energy -From-Waste Facility</a>	5	7.94%
<a href="#">DurhamYorkCovantaProjectAgt</a>	5	7.94%
<a href="#">Region of Durham - Works - Waste Management</a>	4	6.35%
<a href="#">default_SWM.htm</a>	3	4.76%
<a href="#">Unknown title</a>	3	4.76%
<a href="#">York Region Home Page</a>	3	4.76%
<a href="#">Region of Durham - Clerk's - Minutes and Agendas</a>	2	3.17%
<a href="#">EIA Energy Kids - Using &amp; Saving Energy</a>	2	3.17%
Other external links	21	33.33%

## External domains

External domains			
Title	Links	User sessions	% of total
<a href="#">www.durham.ca</a>	7	14	23.73%
<a href="#">www.covantaenergy.com</a>	1	10	16.95%
<a href="#">www.seas.columbia.edu</a>	2	7	11.86%
<a href="#">www.york.ca</a>	3	7	11.86%
<a href="#">www.news.ontario.ca</a>	1	5	8.47%
<a href="#">www.wdo.ca</a>	1	2	3.39%
<a href="#">www.metrovancouver.org</a>	1	2	3.39%
<a href="#">www.eia.doe.gov</a>	1	2	3.39%
<a href="#">www.thestar.com</a>	1	2	3.39%
<a href="#">www.sita.co.im</a>	1	2	3.39%
	6	6	10.17%