

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	July 13, 2015	Project web email	<p>To Whom It May Concern,</p> <p>My name is [REDACTED] and I run a small waste disposal company together with a partner. We are registered for non-hazardous waste and are in the process of being licensed for hazardous waste transportation.</p> <p>I was hoping someone could answer some of my questions;</p> <p>Does your facility incinerate hazardous waste, and if so, which classes? What are your companies rates for incineration of hazardous waste?</p> <p>What are your companies rates for incineration of non-hazardous waste?</p> <p>Thank you for your time, I look forward to hearing from you,</p> <p>Cheers,</p>	<p>Good afternoon,</p> <p>This is in response to your email dated July 13, 2015 regarding hazardous waste material at the Durham-York Energy Centre.</p> <p>Our ECA only allows for us to accept waste from Durham and York municipal collection programs and does not accept any hazardous materials for incineration.</p> <p>Our cost per tonne is approximately \$105, which will be reduced to approximately half once our capital investment has been paid in an estimated seven to eight year time period.</p> <p>Regards,</p> <p>Project Team</p>	July 20, 2015	DL
2	July 14, 2015 July 21, 2015	Project web email	<p>Can you tell me who is responsible for out of region Waste disposal</p> <p>I was reading that you may require landfill capacity at some time in the future . I manage a permitted landfill in New York State about 20 miles east of Cornwall Ontario. We have available capacity for at least 50 years if we could help you with your needs I would be pleased to discuss it with the appropriate personnel.</p> <p>Thank you for your interest</p>	<p>Good Afternoon [REDACTED]</p> <p>This is in response to your email sent on July 14, 2015 regarding out of region waste disposal.</p> <p>Unfortunately, it is unclear what 'out of region waste' your question is referring to. If you would like to expand on the question, we will be able to ensure we are addressing your specific request.</p> <p>Regards, Project Team</p> <p>Thank you for your interest in our waste disposal needs. We have secured a long term waste management plan for Durham and York Region's waste with Covanta Energy. Covanta operates our newly constructed Energy from Waste facility which began accepting waste in February 2015. Any by-pass or other wastes which cannot be managed at our facility will be</p>	July 21, 2015 July 22, 2015	DL

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				<p>transported and properly disposed of at licenced facilities by Covanta. Should you wish to contact Covanta about waste disposal capacity please feel free to contact Jennifer Baron at Covanta. Jennifer can be reached at 905-404-4031 X 4031.</p> <p>Regards,</p> <p>Project Team</p>		
3	July 23, 2015	Project web email	Do I understand correctly that this facility does not receive any solid non-hazardous waste material from ICI customers outside of the Durham York region?	<p>Good afternoon,</p> <p>Thank you for your interest in the Durham York Energy Centre. Your understanding is correct. The Environmental Compliance Approval for the Durham York Energy Centre allows us to only accept waste from post recycled/composted municipal non-hazardous solid waste, as well as material dropped off at municipal waste transfer stations, collected in Durham and York Regions. There is no waste accepted from any other municipality or ICI customers.</p> <p>Best Regards,</p> <p>Project Team</p>	July 23, 2015	LW

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#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Total Project Team Inquiries this month (project web email/telephone):				3		
Total Covanta Inquiries this month:				0		
Total Council/ Committee Inquiries this month:				0		
Total Durham Call Centre Inquiries this month (separate attachment):				0		
Total Inquiries from York this month:				0		
Total Inquiries from previous months:				51		
Total Inquiries in 2015:				54		

Complaints						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1						
2						
3						
Total Project Team Complaints this month (project web email/telephone):				0		
Total Covanta Complaints this month:				0		
Total Council/ Committee Complaints this month:				0		
Total Durham Call Centre Complaints this month (separate attachment):				0		
Total Complaints from York this month:				0		
Total Complaints from previous months:				3		
Total Complaints in 2015:				3		