

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	January 6, 2015 January 8, 2015	Project web email	Request to be added to distribution list. Thank you for the follow-up. I will check back and good luck with the launch.	Good morning, Thank you for your interest in the Durham York Energy Centre. At this time we do not have an active distribution list. We are in the process of updating our website which will include a subscribe and unsubscribe function for receiving updates for the facility. The new website will become live at the commencement of facility operations, which is expected mid-late January 2015. Please check back at www.durhamyorkwaste.ca in the next week or two. Thank you. Project Team	January 7, 2015	LW
2	January 12, 2015	Project web email	Summer Intern/Employment Request with DYEC - Finance	Good afternoon, After looking at your qualifications and strengths, we would like to refer you to the Finance Department within the Region of Durham. Please visit www.durham.ca and click on the careers section. You will be able to submit your resume on-line. Thanks, Project Team	January 13, 2015	LW
3	January 19, 2015	Project web email	Employment Request at DYEC	Good afternoon, Thank you for your interest in employment at our facility. The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the Design Build Operate (DBO) contractor to the Regions, Covanta is responsible for the hiring of all admin and operations staff. Please feel free to follow up with the facility Manager, John Humphrey on employment opportunities: jhumphrey@covanta.com Covanta Durham York Renewable Energy LLP 72 Osborne Road Courtice Ontario L1E 2R2 or visit http://www.covanta.com/en/careers/career-search.aspx and select Courtice, ON, CAN location.	January 19, 2015	LW

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4	January 20	Project web email	Employment Request with DYEC - Junior Analyst, Finance	<p>Good afternoon,</p> <p>After looking at your qualifications and strengths, we would like to refer you to the Finance Department within the Region of Durham. Please visit www.durham.ca and click on the careers section. You will be able to submit your resume on-line.</p> <p>Thanks, Project Team</p>	January 21, 2015	LW
5	January 21, 2015	Project web email	Equipment Sales	<p>Thank you for your interest in the Durham York Energy Centre. Covanta is the design, build operator and is also responsible for maintenance. I have forwarded your information to a Covanta representative.</p> <p>Project Team</p>	January 21, 2015	LW
6	January 21, 2015	Project web email	Employment Request with DYEC – Case Worker	<p>Good afternoon,</p> <p>Thank you for your interest in employment at the Durham York Energy Centre. Please visit www.durham.ca and click on the careers section. You will be able to submit your resume on-line.</p> <p>Thanks, Project Team</p>	January 21, 2015	LW
7	January 21, 2015	Project web email	Durham College Student requesting media footage and photos of the DYEC	Forwarded request to Works Communications for direct follow-up with student.	January 30, 2015	LW
8	January 29, 2015	Project web email	Canadian Hydroponics company wanting contact information regarding waste management.	<p>Good afternoon,</p> <p>Thank you for your interest in our facility. The Durham York Energy Centre is owned by the Regional Municipalities of Durham and York. Please visit www.durham.ca and www.york.ca to find additional information.</p> <p>Thanks, Project Team</p>	January 30, 2015	LW

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9	January 30, 2015	Project web email	Employment Request at DYEC – Summer Associate, Finance	Good afternoon, Thank you for your interest in employment with the Durham York Energy Centre. Please visit www.durham.ca and click on the careers section. You will be able to submit your resume on-line. Thanks, Project Team	January 30, 2015	LW
Total Project Team Inquiries this month (project web email/telephone):				9		
Total Covanta Inquiries this month:				0		
Total Council/ Committee Inquiries this month:				0		
Total Durham Call Centre Inquiries this month (separate attachment):				0		
Total Inquiries from York this month:				0		
Total Inquiries from previous months:				0		
Total Inquiries in 2015:				9		

Complaints						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Total Project Team Complaints this month (project web email/telephone):				0		
Total Covanta Complaints this month:				0		
Total Council/ Committee Complaints this month:				0		
Total Durham Call Centre Complaints this month (separate attachment):				0		
Total Complaints from York this month:				0		
Total Complaints from previous months:				0		
Total Complaints in 2015:				0		