

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	February 2, 2016	Telephone to project team direct.	<p>██████████ called me and would like to learn all there is to know about the DYEC. He has advised that he does not feel that he can, at this time, apply to the next term of the EFW-WMAC for his own reasons, but would like to visit the facility in-person and learn everything there is to know about in order to be able to apply to the subsequent term. He did confirm that he has checked out the project website but would like to speak with someone.</p> <p>He can be reached after 3:30 PM today at ██████████</p> <p>If you could please contact him, that would be great (he will be expecting a call today).</p>	Returned telephone call. Advised caller personal tours would not be given at this time, but suggested caller attend the EFW Open House on February 4 <sup>th</sup> . Caller was pleased for the information and met with staff to answer questions.	February 2, 2016	LW
2	February 2, 2016	Project web email	Hello Are there electric car chargers available at the facility? If not are you guys planning on installing few?	<p>Good morning,</p> <p>Thank you for your interest in the Durham York Energy Centre. Electric car chargers are something we have looked into installing, however we do not see this happening until further into the future.</p> <p>Thanks,</p> <p>Project Team</p>	February 3, 2016	LW
3	February 1, 2016	Email and phone message forwarded by York Regional Councillor Nirmala Armstrong (Markham)	Message requesting confirmation of media reports that Durham Region and York Region accepted the facility and expressing concern about potential health effects of air emissions.	<p>Dea ██████████</p> <p>The City of Markham forwarded your recent email and telephone message to York Region for a response. As requested, I can confirm that the Durham York Energy Centre was accepted by Durham Region and York Region on January 28, 2016.</p> <p>Regarding your other concerns, we refer you again to the Human Health and Ecological Risk Assessment completed during the project's Environmental Assessment, which concluded that the Durham York Energy Centre can operate safely and without unacceptable impacts on human health or the environment.</p>	February 3, 2016	SD

<b>Inquiries</b>						
<b>#</b>	<b>Date Received</b>	<b>Method Received</b>	<b>Comment Details/Description:</b>	<b>Response/ Remedial Action</b>	<b>Response Date</b>	<b>Staff</b>
				<a href="http://www.durhamyorkwaste.ca/Archive/pdfs/study/amended-ea-study-docs/Amended-HHERA-Report/Durham-York-HHERA-FINAL_style-guided_Dec-10_2009-rev.pdf">http://www.durhamyorkwaste.ca/Archive/pdfs/study/amended-ea-study-docs/Amended-HHERA-Report/Durham-York-HHERA-FINAL_style-guided_Dec-10_2009-rev.pdf</a>  Sincerely,		
<b>Total Project Team Inquiries this month (project web email/telephone):</b>				<b>2</b>		
<b>Total Covanta Inquiries this month:</b>				<b>0</b>		
<b>Total Council/ Committee Inquiries this month:</b>				<b>0</b>		
<b>Total Durham Call Centre Inquiries this month (separate attachment):</b>				<b>0</b>		
<b>Total Inquiries from York this month:</b>				<b>1</b>		
<b>Total Inquiries from previous months:</b>				<b>2</b>		
<b>Total Inquiries in 2016:</b>				<b>5</b>		

Complaints						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	February 3, 2016	Request to appear as a delegation to Work Committee and provided correspondence	Delegate asks that information related to DYEC Acceptance Testing be posted to the project website.	No further action required. Documents related to acceptance have been posted to the website: <a href="http://www.durhamyorkwaste.ca">www.durhamyorkwaste.ca</a>	February 3, 2016	N/A
2	February 3, 2016	Correspondence to works Committee	<p>Clarington Council passed the following resolution:</p> <p>“That, to reaffirm that the existing Energy from Waste Facility Environmental Monitoring Program meets all regulatory requirements and exceeds Regional Council approved monitoring plans:</p> <ul style="list-style-type: none"> <li>a. That Regional Municipality of Durham undertake an additional stack test as early as possible in 2016;</li> <li>b. The third party, independent and impartial testing agent approved by the Commissioner of Works be retained to carry out an additional stack test; and</li> <li>c. An independent report of data collected and analysed be presented to the Regional Council and the Municipality of Clarington.” (2016-WRC-2)</li> </ul>	No further action required. Correspondence was received for information.	February 3, 2016	N/A
3	February 16, 2016	DYEC staff direct to Covanta	Durham staff noticed strong odour and reported to Covanta to check their operations.	An investigation was immediately performed. The odour was found to be originating from Miller Compost just north west of the DYEC located at 1100 Hancock Rd. No remedial action required at the DYEC.	February 16, 2016	GB

<b>Complaints</b>						
<b>#</b>	<b>Date Received</b>	<b>Method Received</b>	<b>Comment Details/Description:</b>	<b>Response/ Remedial Action</b>	<b>Response Date</b>	<b>Staff</b>
<b>Total Project Team Complaints this month (project web email/telephone):</b>				<b>0</b>		
<b>Total Covanta Complaints this month:</b>				<b>1</b>		
<b>Total Council/ Committee Complaints this month:</b>				<b>2</b>		
<b>Total Durham Call Centre Complaints this month (separate attachment):</b>				<b>0</b>		
<b>Total Complaints from York this month:</b>				<b>0</b>		
<b>Total Complaints from previous months:</b>				<b>4</b>		
<b>Total Complaints in 2016:</b>				<b>7</b>		