

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	Wed 14/12/2016	Durham Regional Council	Delegate appeared before Durham Regional Council regarding fires at the Durham York Energy Centre on October 11 th and December 11 th , 2016.	No further action required by staff	N/A	N/A

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Total Project Team Inquiries this month (project web email/telephone):				0		
Total Covanta Inquiries this month:				0		
Total Council/ Committee Inquiries this month:				1		
Total Durham Call Centre Inquiries this month (separate attachment):				0		
Total Inquiries from York this month:				0		
Total Inquiries from previous months:				46		
Total Inquiries in 2016:				47		

Complaints						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Total Project Team Complaints this month (project web email/telephone):				0		
Total Covanta Complaints this month:				0		
Total Council/ Committee Complaints this month:				0		
Total Durham Call Centre Complaints this month (separate attachment):				0		
Total Complaints from York this month:				0		
Total Complaints from previous months:				27		
Total Complaints in 2016:				27		