December 2	December 2012						
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff
Dec 1, 2012	Email to EFW-Waste Management Advisory Committee forwarded to Regional Council for information.		To all EFW Committee Members (even those of you bored out of your minds with the process) A Father's View This Waste From Energy project has now been bypassed by events you may not have noticed. The goal is not Waste Diversion, nor trying to justify burning as a means of making 'energy' out of what need not be wasted at all. The Committee has become a photo op for the Chairman to brag about how his 30 year out of date ideas are praised by other municipalities even further behind The goal is Zero Waste. You on the EFW Action Committee are public servants. You get paid to serve, not to brag. Nor to miss meetings, to take no intelligent part. We on the other side are not paid, have a broader view of the Public Good, and do not have to protect our jobs from other civil servants' or the disaptroval of mere politicians. The world of 'growth' in all things has had to stop. Get your heads around it. The world of almost 'free' energy from burning garbage and heating water with nuclear energies has to stop. Let me tell you why (you should already know all this). The Wisdom of Solomo In a way local Councilors believe they are there to represent the wishes of those who elected them. Response then is easy just listen to the most vocal voters. The squeaky wheel. It may not be the right philosophical response, but it seems usually to satisfy the need for 'representative democracy'. But what if he Councilor listens to voters who themselves are the victims of propaganda? What they believe they want is really bd So a Councilor in doubt can ask for more study by 'Staff' Consultants. Staff can bend it any way they like, even suggest you cut the baby in half One rule all Consultants observe is that it will cost you your job if you propose a solution the Client can not afford or does not want to listen to. It then gets down to irrelevant 'evidence' versus immeasurable philosophical values. And we have to make everyone in the political system aware that is how it works. Most of the 'public' is	Neg	Correspondence was provided to all members of Regional Council held on December 12.		

December 20	012						
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff
			Family Culture Jamie's family operates mostly on a 'pay as we go' basis. Never pay bank interest on anything. If you can't afford something from your current savings, then wait. Go out and earn more. Never never go into debt 'at interest'. It will become a deep hole you can never climb out of. The friends who come for the frequent dinner parties Jamie and his family give, usually have a different view they are part of the Consumer Society, proud of their most recent acquisitions and baffled by what is broken. Jamie fixes such stuff for both its economic common sense and the technical challenge, but others simply throw it out. Buying New is said to be good for the economy. Why wait? Put it on a Credit card. And that is where our conversation this evening went that had me at age 77 listening to the amazing short sightedness of the whole Consumer Society and what it has done to Jamie's generation. The guests come and admire the renovation work Jamie has done to porch or kitchen. They compare costs for light fixtures and out-door furniture. They admire the fine dining room table Jamie has made from a tree he cut down for a neighbor. Would he make one for them? (Well, No. It is a labour of love, not commerce). There is a comfortable game of 'status' being played. I heard all this with growing frustration. Jamie's values are an expression of my own. It is a far saner way to run a society than we communally have allowed to arise. But then I remember the Great Depression, the War, the simpler technologies, the pay packets of actual cash and almost no involvement of banks. But now we as individuals get locked into wider patterns of behavior largely because of social pressures to not be too different from those around us. That can be hard to resist, hard even to recognize Growth to Infinity There are three bright lights hanging over that dining room table. They were bought as a pleasing fashion statement and under the assumption we all make (that of endless inexpensive plenty, particularly of electricity). Why do w				

December 2	012						
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	<b>Response/ Remedial Action</b>	Date Sent	Staff
			The dinner guests grow uncomfortable when their own habits are brought into the light Just how do you dispose of the junked refrigerators and washing machines (there is no re-sale market), the junked smaller appliances and old food containers? Our approach is to collect it in trucks that spend more time with their engines idling than at efficient speed (and diesel is producing poison airborne carcinogens at low speed), then haul the material to a dump, a hole in the ground.				
			The Savior Comes Then we thought there might be some value to the source materials if we could separate them out, and then maybe we could send the remainder to someone else's back yard, there to fester and produce more of those gases from plastic and rot. The 3 Rs (Reading 'Riting and 'Rithmetic) in my day, but now Re-duce Re-use, Re-cycle, they've added a fourth Re-claim. It is a 30 year old idea now. Somewhere they threw out the ideas of Repair or Re-design. Robotic production techniques don't lend themselves to repairing anything. Robots just mindlessly make more while many of the people who had the manual skills stand around and watch. Many have had their jobs eliminated through 'innovation'. They are now disqualified from taking any further part The robots now make stuff which we have to mindlessly throw out. And that is the basic system that runs our society. Consumerism. And growing underemployment. Systems Thinking Old guys like me with time on their hands, have the opportunity to think about the whole cycle, the need, design, production, use, end of cycle. The trick is to do it without depleting any of the basic ingredients (or of poisoning the environment). That is why all the fuss about the 'Carbon footprint'. Move over to Renewable energy. Wind turbines. Sunlight. Tidal ocean movement. Nova Scotia is liable to be the future super power' due to tidal energy in the Bay of Fundy renewable for ever. Energy from the moon. Tides twice a day. No waste. No Nuclear to blow up and spread cesium 137 across the landscape. Nuclear Reactors create a plethora of elements and fissionable materials that never existed in real Nature. That is why so few outside the industry know anything about them. Local politicians dream that the Auto Sector can bounce back, and that Ontario's manufacturing hub can resume making 'stuff' to go back into the consumer cycle in spite of trade with Asia. Maybe that will be true around Niagara Falls, but not where there is Nuclear. The rest of the word is s				
			And that is why I wrote to the Chancellor and Vice President of the relatively new 'University of Ontario Institute of Technology' after visiting its school of Nuclear Studies and advised him of the need to establish an Engineering School of Zero Waste that focuses on the planned cascade of manufacturing processes, where the 'waste' products from each level are used in the next level down, and those in the next, all the way down to where there is no 'waste' left at all. It is just a question of finding the right mix.				

December 2	012						
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff
			Comment Details/Description:   Packaging is what the store has to take back and get rid of. What if nothing is allowed into a market area unless it has been assessed as to its means and costs to get rid of? In the interim, items in non-compliance can be heavily taxed. Industry and entrepreneurship will respond pretty quickly. Pretty soon 'waste' will disappear all on its own. Then people at a dinner party will have something more meaningful to talk about than how well the Leafs are doing, or what happened at the local Curling Club.   Come Commute With Me   Jamie knows it is crazy for him (living in Uxbridge) to commute to distant Brampton every day simply because as a society we don't link housing to the jobs nearby. He doesn't have the detail 'qualifications' the local fire Department created at a time of local puffery. Yet he is one of the most qualified at the other far away. Surely a Fireman is a Fireman? Most commuting can be eliminated with some sensible hunt-and-match policies, but little fieldoms guarded by local Big Men make it so bureaucrats can ignore common sense that would eliminate much of the expense of roads and vehicles, and fuel, (travel that results in zero net travel gain). 'I drove 40,000 kilometers this year, yet I have never been out of the city'. (That is like going around the world once). So much for the benefits of travel. A million miles of driving where at the end of the day we are all still at home. The Transportation Industry has a huge investment in useless travel. Oil. Gasoline. The expense of travel can be justified if you learn something from it. Commuterism a huge waste of time and resources. At the end of the day you are at home with a massive headache.   If only more people would use their 'common sense' gen talk more about the matters that matter more.		Response/ Remedial Action	Date Sent	Staff
			We've created 100,000 artificial man-made substances, and let them loose with almost no understanding. It was to make our 'free' society so vibrant in its foolishness, so prosperous in its waste, so self destructive. And that is something everyone should talk about around the dinner table once in awhile. Realize the patterns you are stuck in. Then do something that makes them change for the better. You'll be glad you did. So will your children. Just how do these anti-anything Movements work? Should we be part of one, of some? How would I join,				

December 2012							
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff
			and what would I have to do? Have supper with Jamie Why is it that people place Firemen at the top of the 'trust' list and politicians at the bottom? Think of how you too can have a Happier New Year Think how we can hurry along to Zero Waste, and how to make the Big Burner less of a threat to those of us aware at the 'nano-micron' level. (That is tiny bad stuff you know will be released).				



# DYEC Call Centre Log December 2012

Case ID		
Date (YYYYMMDD)		
Municipality		
Details		
Follow Up		
Escalate To		
Category		
Status		
Follow-up By		





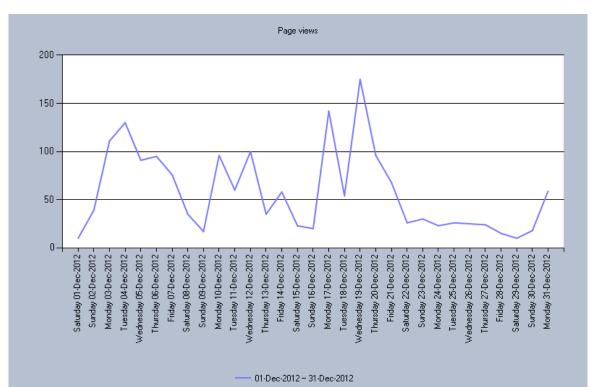
Report run: Monthly Statistical Report Site: http://www.durhamyorkwaste.ca/ The report includes: 1 period Report period : 01-Dec-2012 — 31-Dec-2012 Period filterdefinition Name: Exclude Own Traffic IP filter: Exclude Own Traffic Reporting date and time: 01-Jan-2013 04:09

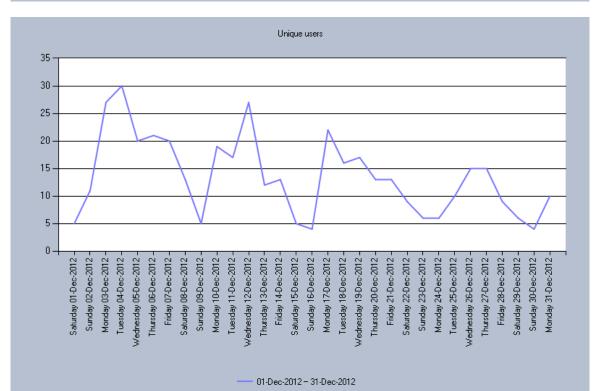
#### Basic traffic statistics

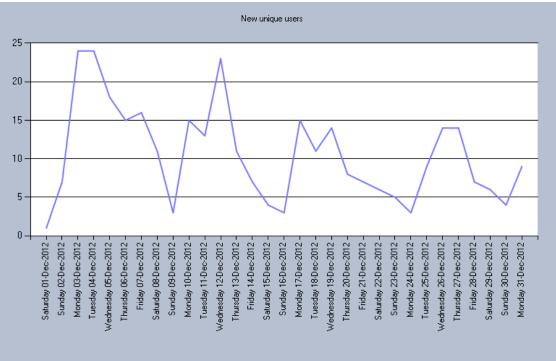
Basic statistics included: Page views, New unique users, Returning users, Unique users Graphs included: Page views, Unique users, New unique users, Returning users Additional statistics included: None.

	Statistics for p	bage views, unique users,	new unique users, returning users
Date/Time	Page views	Unique users	New unique users
Saturday 01-Dec-2012	10	5	1
Sunday 02-Dec-2012	39	11	7
Monday 03-Dec-2012	111	27	24
Tuesday 04-Dec-2012	130	30	24
Wednesday 05-Dec-2012	91	20	18
Thursday 06-Dec-2012	95	21	15
Friday 07-Dec-2012	76	20	16
Saturday 08-Dec-2012	35	13	11
Sunday 09-Dec-2012	17	5	3
Monday 10-Dec-2012	96	19	15
Tuesday 11-Dec-2012	60	17	13
Wednesday 12-Dec-2012	100	27	23
Thursday 13-Dec-2012	35	12	11
Friday 14-Dec-2012	58	13	7
Saturday 15-Dec-2012	23	5	4
Sunday 16-Dec-2012	20	4	3
Monday 17-Dec-2012	142	22	15
Tuesday 18-Dec-2012	54	16	11
Wednesday 19-Dec-2012	175	17	14
Thursday 20-Dec-2012	96	13	8
Friday 21-Dec-2012	68	13	7
Saturday 22-Dec-2012	26	9	6
Sunday 23-Dec-2012	30	6	5
Monday 24-Dec-2012	23	6	3
Tuesday 25-Dec-2012	26	10	9
Wednesday 26-Dec-2012	25	15	14
Thursday 27-Dec-2012	24	15	14
Friday 28-Dec-2012	15	9	7

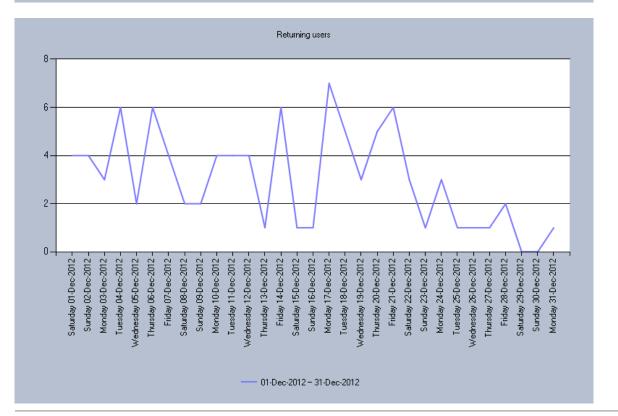
Saturday 29-Dec-2012	10	6	6
Sunday 30-Dec-2012	18	4	4
Monday 31-Dec-2012	59	10	9
Total	1787	365	327







- 01-Dec-2012 - 31-Dec-2012



#### Statistics for referring sites

Maximum number of items displayed: 25 Filtering out "no referrer".

Top referring sites

#	Referring site	Number of r
1	www.durhamyorkwaste.ca	
2	www.google.ca	
3	www.covantaenergy.com	
4	www.google.com	
5	www.york.ca	
6	www.durham.ca	
7	www.bing.com	
8	mail.live.com	
9	blogs.canoe.ca	
10	www.oshawa.ca	
11	myportal.york.ca	
12	www.website-unavailable.com	
13	www.ene.gov.on.ca	
14	www.google.it	
15	www.wastebusinessjournal.com	
16	search.pch.com	
17	www.zoominfo.com	
18	archive.constantcontact.com	
19	<u>ca.search.yahoo.com</u>	
20	www.google.co.id	
21	www.clarington.net	
22	<u>yrea.org</u>	
23	www.google.es	

## Most popular pages

#### Maximum number of items displayed: 25

		Most popular pages ordered by unique users
#	Page title	Page URL
1	Durham York Energy Centre - Home	http://www.durhamyorkwaste.ca/project_index.htm
2	Durham York Energy Centre	http://www.durhamyorkwaste.ca
3	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/construction.htm
4	Durham/York Residual Waste Project - Project Information	http://www.durhamyorkwaste.ca/project/project_overview.htm
5	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/whats_new.htm
6	Durham/York Residual Waste Study - Facts and Info	http://www.durhamyorkwaste.ca/project/study_schedule.htm
7	Durham/York Residual Waste Project - Facts and Info	http://www.durhamyorkwaste.ca/project/faq.htm
8	Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/project_doc.htm
9	Durham/York Residual Waste Project - Contact Us	http://www.durhamyorkwaste.ca/project/contact.htm

<u>EFWTimeline</u>	http://www.durhamyorkwaste.ca/pdfs/project/EFWTimeline.pdf
Durham/York Residual Waste Project - Media Releases	http://www.durhamyorkwaste.ca/project/media.htm
Durham/York Residual Waste Project - Links	http://www.durhamyorkwaste.ca/project/links.htm
Durham/York Residual Waste Project - Project Information	http://www.durhamyorkwaste.ca/project/project_wasteprograms.htm
Durham/York Residual Waste Study	http://www.durhamyorkwaste.ca/study_index.htm
July312012SitePreparationComplete	http://www.durhamyorkwaste.ca/pdfs/project/construction/July312012SitePreparationComplete.pdf
Durham/York Residual Waste Project - Documents and Publications	http://www.durhamyorkwaste.ca/project/efw-facility.htm
ConstructionSchedule	http://www.durhamyorkwaste.ca/pdfs/project/construction/ConstructionSchedule.pdf
Durham/York Residual Waste Project - Project Information	http://www.durhamyorkwaste.ca/project/project_assessment.htm
EFWprocess	http://www.durhamyorkwaste.ca/pdfs/project/EFWprocess.pdf
Durham/York Residual Waste Project - Facts and Info	http://www.durhamyorkwaste.ca/project/reference_material.htm
Durham/York Residual Waste Project - Getting Involved	http://www.durhamyorkwaste.ca/project/efw-committee.htm
Durham/York Residual Waste Study - Documents and Publications	http://www.durhamyorkwaste.ca/ea_study_doc.htm
Durham/York Residual Waste Project - EFW Meetings	http://www.durhamyorkwaste.ca/project/efw-committeemeetings.htm
Durham/York Residual Waste Project - EFW WMAC Meetings	http://www.durhamyorkwaste.ca/project/efwwmac-committeemeetings.htm
2012.10.05 DYEC Draft Community Communications Plan (September 2012).pdf	http://www.durhamyorkwaste.ca/pdfs/project/community_communication_plan/2012.10.05_DYEC+Draft+Community+Community+Community+
	Durham/York Residual Waste Project - Media ReleasesDurham/York Residual Waste Project - LinksDurham/York Residual Waste Project - Project InformationDurham/York Residual Waste StudyJuly312012SitePreparationCompleteDurham/York Residual Waste StudyJuly312012SitePreparationCompleteDurham/York Residual Waste Project - Documents and PublicationsConstructionScheduleDurham/York Residual Waste Project - Project InformationEFWprocessDurham/York Residual Waste Project - Facts and InfoDurham/York Residual Waste Project - Getting InvolvedDurham/York Residual Waste Project - EFW MeetingsDurham/York Residual Waste Project - EFW MAC MeetingsDurham/York Residual Waste Project - EFW WMAC Meetings2012.10.05 DYEC Draft Community Communications Plan (September

#### Search statistics

#### For searches without results:

Minimum number of searches: 1 Maximum number of items displayed: 10

#### For searches with results:

Minimum number of searches: 1 Maximum number of items displayed: 10

#### External searches

Minimum number of searches: 1 Maximum number of items displayed: 10

Searches without results				
#	Search phrase	Number of searches		

	Searches with results		
#	Search phrase	Number of searches	

#	Search phrase	Number of
1	durham york energy centre	
2	durham york	
3	durham york energy centre location	
4	durham waste to energy	
5	efw-wmac	
6	york durham energy centre	
7	durhamyorkwaste.ca	
8	www.durhamyorkwaste.ca	
9	durham york efw	
10	durham york energy center	

## Browser statistics: Type

Browser types			
Browser	Pa	Page views	
IE	1,087	60,83%	181
Chrome	178	9,96%	57
Mobile Safari	127	7,11%	52
Firefox	192	10,74%	49
Safari	52	2,91%	25
Others	90	5,04%	21
Android Webkit	46	2,57%	7
Opera	14	0,78%	3
Opera Mini	1	0,06%	1

## Browser types and version

Browser types and version			
Browser version	Page vi	ews	
IE 9.0	405	22.66%	74
IE 8.0	480	26.86%	72
Firefox 17.0	118	6.60%	32
Mobile Safari 6.0	54	3.02%	30
IE 7.0	113	6.32%	29
Chrome 23.0.1271.95	50	2.80%	25
Chrome 23.0.1271.97	93	5.20%	25
Others	90	5.04%	21
Mobile Safari 5.1	51	2.85%	19
Safari 4.1.3	18	1.01%	8
Android Webkit 4.0	46	2.57%	7

Firefox 16.0	33	1.85%	7
IE 8.0 (Compatibility View)	57	3.19%	5
Safari 5.1.5	12	0.67%	4
Safari 5.1.6	10	0.56%	4
Firefox 15.0.1	12	0.67%	3
Mobile Safari 5.0.2	22	1.23%	3
Safari 536.26.17	4	0.22%	3
Chrome 22.0.1229	2	0.11%	2
Chrome 23.0.1271.101	4	0.22%	2
Chrome 23.0.1271.91	16	0.90%	2
Firefox 9.0.1	11	0.62%	2
Opera 12.02	9	0.50%	2
Safari 536.25	2	0.11%	2
Safari 536.26.14	3	0.17%	1
Safari 5.0.6	1	0.06%	1
Firefox 11.0	1	0.06%	1
Firefox 3.6.26	6	0.34%	1
Chrome 22.0.1229.79	4	0.22%	1
Firefox 6.0.2	3	0.17%	1
Firefox 7.0.1	2	0.11%	1
Chrome 23.0.1271.64	2	0.11%	1
Chrome 24.0.1312.40	3	0.17%	1
Firefox 3.6.28	6	0.34%	1
Opera Mini 4.0.11717	1	0.06%	1
Chrome 22.0.1229.56	4	0.22%	1
Safari 534.57.7	1	0.06%	1
IE 10.0	32	1.79%	1
Safari 5.1.7	1	0.06%	1
Opera 12.12	5	0.28%	1

## Country statistics

Country statistics			
Country	Ра	ge views	
Canada	1,182	66,14%	264
United States	496	27,76%	100
China	23	1,29%	9
Cunited Kingdom	31	1,73%	7
Germany	11	0,62%	6
Karalia Australia	31	1,73%	2
Spain	1	0,06%	1
Italy	2	0,11%	1
Ghana Ghana	4	0,22%	1
India	1	0,06%	1
Satellite Provider	1	0,06%	1

Indonesia	2	0,11%	1
Romania	1	0,06%	1
Mexico	1	0,06%	1

### Resolution statistics

	Resolution statistics		
Resolution	Page views		ı
1366x768	274	18,10%	50
1280x800	143	9,45%	32
1440x900	80	5,28%	29
1920x1080	137	9,05%	24
1024x768	103	6,80%	24
1280x1024	97	6,41%	18
1680x1050	135	8,92%	18
768x1024	69	4,56%	15
320x480	65	4,29%	15
1600x900	46	3,04%	9
1280x720	44	2,91%	7
1024x1024	25	1,65%	7
300x600	8	0,53%	5
1536x864	31	2,05%	5
1024x600	5	0,33%	4
540x960	40	2,64%	4
1093x614	35	2,31%	4
1755x987	8	0,53%	3
1280x960	6	0,40%	3
1152x864	8	0,53%	3
720x1280	7	0,46%	3
1463x823	12	0,79%	2
1360x768	3	0,20%	2
1021x638	24	1,59%	2
1276x708	2	0,13%	2
762x429	1	0,07%	1
720x1184	1	0,07%	1
140x641	27	1,78%	1
1280x768	6	0,40%	1
1920x1200	2	0,13%	1
360x480	5	0,33%	1
1344x840	1	0,07%	1
300x1280	3	0,20%	1
2048x1152	1	0,07%	1
234x282	1	0,07%	1
1249x702	1	0,07%	1
1376x774	1	0,07%	1
1024x819	2	0,13%	1

1117x894	8	0,53%	1
1843x1037	3	0,20%	1
1463x1097	6	0,40%	1
1600x1200	2	0,13%	1
800x1220	1	0,07%	1
1025x576	6	0,40%	1
320x568	11	0,73%	1
1097x617	1	0,07%	1
1229x691	4	0,26%	1
2560x1440	2	0,13%	1
1106x829	8	0,53%	1
1298x730	1	0,07%	1
Other resolutions	2	0,13%	2

## Operating systems

Operating systems		
Operating system	Pa	age views
Windows 7	868	48,57%
Windows XP	356	19,92%
iOS 6	54	3,02%
Windows Vista	127	7,11%
iOS 5	52	2,91%
unknown	72	4,03%
OS X 10.4 Tiger	24	1,34%
OS X 10.6 Snow Leopard	29	1,62%
OS X 10.7 Lion	20	1,12%
Android 4.0.x Ice Cream Sandwich	50	2,80%
OS X 10.8 Mountain Lion	16	0,90%
Windows 2003 Server	27	1,51%
BlackBerry Tablet OS 2	5	0,28%
iOS	22	1,23%
Windows 8	44	2,46%
Linux	2	0,11%
Android 4.2 Jelly Bean	1	0,06%
Linux (Ubuntu)	3	0,17%
RIM OS	5	0,28%
Android 2.3.x Gingerbread	1	0,06%
JVM (Platform Micro Edition)	1	0,06%
OS X 10.5 Leopard	1	0,06%
Windows 2000	7	0,39%

## External links

		External links	
	Title		User sessions
Energy-from-Waste EFW Waste-to-Ener -Ener			
DurhamYorkCovantaProjectAgt			
Waste not thestar.com			
Hume_Turning+waste+into+energy+beat Hume_Turning+waste+into+energy+beat			
Ministry of the Environment / Ministère de l'Environnement			
EIA Energy Kids - Using & Saving Energy			
An overview of the global waste-to -energy industry - full text articl - full text articl			
WasteEnergyFactsheet			
Facilities: Algonquin Power Energy Facilities: Algonquin Power Energy			
Region of Durham - Works - Waste Management			
Other external links			

### External domains

	External domains		
Title	Links	User sessions	
www.durham.ca	3	8	
www.seas.columbia.edu	2	6	
www.covantaenergy.com	1	5	
www.york.ca	2	4	
www.thestar.com	1	4	
www.metrovancouver.org	1	3	
www.region.peel.on.ca	1	3	
www.eia.doe.gov	1	3	
www.ene.gov.on.ca	1	3	
www.sita.co.im	1	1	
	4	4	

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