

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	August 3, 2016 3:05 PM	Project web email	Thank you for your thorough answers. I have one more question: what kind of treatment are you using to make your fly ash non-hazardous?	<p>Good morning,</p> <p>The treatment of our fly ash is described in our answer to question #3 below: Fly ash that is sent away for disposal includes three main components, besides fly ash: (1) cement, (2) pozzolan, and (3) water. We mix these reagents with the fly ash to micro-encapsulate the material, essentially turning the hazardous fly ash into an inert cement-like material. Please refer to Section 2.2 of the Ash Sampling and Testing Protocol (link below) as it provides a bit more detail. https://www.durhamyorkwaste.ca/Assets/Documents/FacilityManagement/Ash/Ash_Sampling_and_Testing_Protocol.pdf</p> <p>Regards,</p> <p>Project Team</p>	August 8, 2016 10:54 AM	LW
2	August 19, 2016 9:07 AM	Project web email	<p>Hi,</p> <p>I was just wondering if lumber building products are acceptable forms of waste as a fuel source?</p> <p>For instance, will the facility combust pressure treated lumber, CCA, CA etc.?</p> <p>Thanks,</p>	<p>Good afternoon,</p> <p>Thank you for your interest in the Durham York Energy Centre (DYEC). The DYECs Environmental Compliance Approval allows us to accept only waste which has been collected at the curbside within Durham and York Regions only, after compost and recycling efforts, and through regionally owned drop off transfer stations. Some of the construction waste from small residential projects brought to the transfer stations includes pressure treated lumber. Our fuel consists of mixed waste materials. It is important to note that the DYEC is not available to the public or private industry to drop off waste.</p> <p>I hope this information is helpful.</p> <p>Regards,</p> <p>Project Team</p>	August 19, 2016 3:40 PM	LW

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	3:53 PM		Hi, Thank you for your response. I suppose my question is more technical in nature. Is the incinerator accepting pressure treated lumber as a part of the mix or is it being excluded/sorted out? Thanks	Good afternoon, To clarify, the DYEC does accept pressure treated lumber as part of the mixed waste. It is not excluded. I hope this helps, Project Team	August 19, 2016 4:04 PM	LW
3	August 24, 2016 9:27 AM	Project web email	Hello there, I am interested in knowing the current tipping fee for residential curbside garbage at your facility and if your facility will accept such waste material from outside of your municipality. The material tonnage in question would not exceed 2000 MT annually. Thank-you.	Good morning, Thank you for your interest in the Durham York Energy Centre. Our current Environmental Compliance Approval (ECA) permits us to accept up to 140,000 tonnes of municipal solid waste annually, only from within Durham and York Regions. As such, we are unable to accommodate your request. Regards, Project Team	August 30, 2016 8:48 AM	LW

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Total Project Team Inquiries this month (project web email/telephone):				3		
Total Covanta Inquiries this month:				0		
Total Council/ Committee Inquiries this month:				0		
Total Durham Call Centre Inquiries this month (separate attachment):				0		
Total Inquiries from York this month:				0		
Total Inquiries from previous months:				16		
Total Inquiries in 2016:				19		

Complaints						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Total Project Team Complaints this month (project web email/telephone):				0		
Total Covanta Complaints this month:				0		
Total Council/ Committee Complaints this month:				0		
Total Durham Call Centre Complaints this month (separate attachment):				0		
Total Complaints from York this month:				0		
Total Complaints from previous months:				22		
Total Complaints in 2016:				22		