

DURHAM YORK ENERGY CENTRE COMPLAINT PROTOCOL LOG AUGUST 2013

August 2013						
Date Received	Method Received	Comment Details/Description	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff
Aug. 23, 2013	telephone	<p>Caller wanted an explanation of the process we undertook to move the project from concept to construction. Caller formerly worked in the landfill business and firmly believes EFW is the better approach to disposal. Caller would like to come with 4 or 5 friends to visit the facility and acquire more information.</p> <p>Staff explained the genesis of our EFW from the early 1990's thru the border closing and the EA and CofA processes. Staff also explained the power production process and the revenue generation; status of construction.</p> <p>Caller complimented our Council's decision to move to EFW.</p>	P	He will call back in coming weeks with request for educational tour.	Aug. 23, 2013	GB