## DURHAM YORK ENERGY CENTRE COMPLAINT PROTOCOL LOG APRIL 2013

| April 2013        |                   |   |   |   |                |       |
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| Date<br>Received  | Method Received   | Comment Details/Description:  | Positive (P)<br>Negative (Neg)<br>Neutral (N) | Response/ Remedial Action   | Date Sent      | Staff |
| April 15,<br>2013 | Project Web email | Hello folks    I can see the facility under construction near Darlington Generating Station where I retired from a long career a few years backamazing to seevery glad it has gone ahead and is finally underwaya world-class EFW facilitymarvellous.   have just checked the web-site to get a glimpse of how it will look in the futurebeautiful designwell doneyou're talking to a fellow who had an incinerator at the end of his street in Scarborough in 1960'sbig red brick chimney that belched out black smoke and produced a fine black dust that settled in the neighbourhood at timesbutthe smoking red brick chimney image back then was "progress" so no one caredsoto see this state-of-the-art facility now is truly a marvel    My interest in this project also stems from an inquiry I'll ask nowvery premature I know, but I am a retired OPG-Darlington Nuclear Information Systems Analyst a pensioner now on full benefits and very lucky at 57my question is when would hiring for positions begin at this facility and what sort of background is needed?being an original "environmentalist" fellow from the Sixties I'd enjoy the opportunity to work there even if it was a grounds-keeper/floor-sweeperwhatever just to be part of it allandI'm available "cheap" since no benefits would have to be paid to me   thanks for listeninglook forward to a reply when you get a chance. | P   | Good afternoon,<br>Thank you for your kind words about our project and your<br>interest in our facility. The Region has awarded the contract<br>to Design, Build and Operate (DBO) the EFW facility to<br>Covanta Energy Corporation following a public procurement<br>process. As the Design Build Operate (DBO) contractor to the<br>Regions, Covanta is responsible for the procurement of<br>equipment and the hiring of all subcontractors and admin and<br>operations staff. I have provided the contacts for Covanta<br>representatives below. Additionally, Covanta has just recently<br>announced the hiring of the Facility Plant Manager, Howard<br>Titus. Your email will be forwarded to him directly. Please<br>feel free to follow up with the additional contacts from<br>Covanta listed below on employment opportunities. Please<br>note the facility will not be operational until early 2014.<br>Please follow up with:<br>Joey Neuhoff, VP of Business Development<br>Covanta Energy Corporation<br>445 South Street<br>Morristown, New Jersey<br>07960, USA<br>E-mail: jneuhoff@covantaenergy.com<br>862-345-5104<br>or Warren Fisher, Project Manager<br>Covanta Energy Corporation<br>445 South Street Morristown, New Jersey<br>07960, USA<br>wisher@covantaenergy.com<br>Regards,<br>Project Team | April 18, 2013 | LW    |
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