

Inquiries – November 2025

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	November 4, 2025	DYEC Project Email	<p>Good evening:</p> <p>In accordance with Condition 10 of the Durham York Energy Centre (DYEC) Environmental Assessment (EA) Notice of Approval, the Regional Municipality of Durham (Region) submits the Annual Waste Diversion Report titled 'Waste Management Annual Report to MECP around the end of October generally. I don't see the 2024 Annual Waste Management reports for either Durham or York posted to the DYEC web page - the latest shown are for 2023 - see below.</p> <p>Please advise when you expect to post reports for both Regions and please also ensure these are posted in a manner that triggers notifications to those who have subscribed to this web page.</p> <p>Thank you for your attention.</p>	<p>Good afternoon,</p> <p>I hope all is well. The Annual Waste Management Plans for Durham and York has been posted, and you should receive an email notification.</p> <p>Best Regards,</p>	November 6, 2025	NW
2	November 7, 2025	DYEC Project Email	<p>Dear Supplier Partner,</p> <p>I hope this message finds you well.</p> <p>We are currently expanding our supplier network to better serve our diverse client base across multiple industries. Your company has come to our attention as a potential partner, and we are interested in learning more about your products and capabilities.</p> <p>The company works with clients who require reliable, quality suppliers for their procurement needs. We value partnerships built on competitive pricing, consistent quality, timely delivery, and excellent communication.</p> <p>We would appreciate the opportunity to discuss:</p> <ul style="list-style-type: none"> <li>- Your product range and specifications</li> <li>- Pricing structure and minimum order quantities</li> <li>- Lead times and delivery capabilities</li> <li>- Quality assurance processes</li> <li>- Any relevant certifications or compliance standards</li> </ul> <p>If you are interested in exploring a potential partnership, please reply to this message or contact me directly. I would be happy to schedule a call to discuss how we might work together.</p> <p>Thank you for your time and consideration. I look forward to the possibility of working with you.</p> <p>Best regards,</p>	<p>Hello,</p> <p>Thank you for your inquiry dated November 7, 2025.</p> <p>The Durham York Energy Centre was constructed through a partnership between the Regional Municipalities of Durham and York and operated under a long-term Design, Build, Operate, and Maintenance contract with our operator, Reworld.</p> <p>As Reworld Durham York is responsible for the facility's day-to-day operations of the Durham York Energy Centre, they will be in the best position to respond to your inquiry partnership opportunities.</p> <p>Thank you.</p> <p>Regards</p>	November 12, 2025	PE

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
3	November 15, 2025	DYEC Project Email	<p>Hello,</p> <p>I am currently preparing a comprehensive review on amine-based CO<sub>2</sub> capture from large industrial emission sources for publication in a scholarly journal.</p> <p>I kindly request your assistance in providing relevant flue-gas information, including the waste-gas composition (CO<sub>2</sub>, N<sub>2</sub>, O<sub>2</sub>, SO<sub>x</sub>, NO<sub>x</sub>, H<sub>2</sub>O, hydrocarbons, etc.), as well as the corresponding gas flow rate, temperature, and pressure conditions.</p> <p>These data will be incorporated into the manuscript strictly for research purposes, and your organization will be appropriately acknowledged for its contribution.</p> <p>Thank you in advance for your support. I look forward to hearing from you.</p> <p>Regards</p>	<p>Hello,</p> <p>This email is in response to your inquiry sent on November 15, 2025, concerning flue gas composition at the Durham York Energy Centre.</p> <p>All the information you require is publicly available on our website. You can access our annual voluntary and compliance source test report, which contains the relevant flue-gas composition data, flow rate, temperature, and pressure conditions, through the following link:  <a href="https://www.durhamyorkwaste.ca/en/environmental-monitoring/air-emissions.aspx#2024">https://www.durhamyorkwaste.ca/en/environmental-monitoring/air-emissions.aspx#2024</a></p> <p>Please navigate to the Reports section to find the relevant information.</p> <p>Thank you.</p> <p>Regards,</p>	November 20, 2025	PE
4	November 20, 2025	DYEC Project Email	<p style="text-align: center;"><b><u>Follow-up to previous email</u></b></p> <p>Hi,</p> <p>Thank you! That is very helpful.</p> <p>Please I would also need your assistance with the following information below for my research purposes.</p> <p>Water consumption/demand for the waste-to-energy facility (m3/day)</p> <p>Feel free to breakdown the unit operations that demand the cooling water (flue gas cooler etc.).</p> <p>Wastewater generation from the waste-to-energy facility (m3/day)</p> <p>Feel free to breakdown the different sources of the wastewater (e.g. flue gas condensate after cooling, blowdown cooling water etc.).</p> <p>I look forward to your assistance again.</p> <p>Thank you,</p>	<p>Hi,</p> <p>The Durham York Energy Centre is a zero-wastewater discharge facility. Any wastewater generated is reused for flue gas cooling and for bottom and fly ash conditioning.</p> <p>You can find details about water consumption under the <b>Utilities</b> section of our Annual Reports. These reports are available at the following link: <a href="#">Facility Operations Reports - Durham York Energy Centre</a>.</p> <p>Thank you.</p>	December 8, 2025	PE

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
5	November 17, 2025	DYEC Project Email	<p>Hi,</p> <p>We are currently supporting a company that generates approximately 25,000 t/year of wood originating from construction, renovation, and demolition (CRD) residues.</p> <p>We have characterized this material in the laboratory and can provide you with a technical data sheet summarizing the analyses performed (moisture content, calorific value, contaminants, etc.).</p> <p>We would like to know whether this material could be accepted and valorized in your facilities, as well as learn about your acceptance criteria.</p> <p>Please feel free to contact us if you need any additional information.</p> <p>Regards,</p>	<p>Hello,</p> <p>This email is in response to your inquiry sent on November 17, 2025, concerning the acceptance of construction and demolition waste from a private source at the Durham York Energy Centre.</p> <p>The Durham York Energy Centre is Durham Region's primary long-term disposal option for waste and only processes the household waste remaining after Durham and York Regions' aggressive composting, recycling, and reuse programs. The Region's Certificate of Approval only allows the facility to accept residential waste generated within Durham and York Regions. As a result, the Durham York Energy Centre cannot accept waste from private entities.</p> <p>We appreciate your interest in the facility and encourage you to explore alternative solutions for your CRD material.</p> <p>Please let us know if you have any additional questions.</p> <p>Thank you</p>	November 20, 2025	PE

**Total Inquiries – November 2025**

<b>Inquiry Type</b>	<b>Total by Inquiry Type</b>
Total Project Team Inquiries received this month by project web email / telephone:	5
Total Reworld Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2025 to-date:	22
Total Inquiries received in 2025 to-date:	27

Complaints – November 2025

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1						

Total Complaints – November 2025

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Reworld Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2025 to-date:	1
Total Complaints received in 2025 to-date:	1