

Inquiries – September 2024

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	September 23, 2024	DYEC Project E-mail	Hello, we are looking to expand our network of processors for WTE of commercial carpet tile. Please give me a call on my direct line	<p>Good morning,</p> <p>This email is in response to your inquiry sent on September 23, 2024, regarding the disposal opportunity at the Durham York Energy Centre.</p> <p>The Durham York Energy Centre is Durham Region's primary long-term waste disposal option. It only processes the household waste remaining after Durham and York Regions' aggressive composting, recycling, and reuse programs. Our Certificate of Approval does not allow us to accept waste from any additional outside sources. As a result, we cannot take any materials from your company for disposal; we apologize for the inconvenience.</p> <p>If you would like to learn more about our facility or schedule a tour, please contact wastefacilitytours@durham.ca.</p> <p>Please let us know if you have any additional questions.</p> <p>Thank you,</p> <p>DYEC Project Team</p>	September 24, 2024	RM

Total Inquiries – September 2024

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Reworld Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2024 to-date:	11
Total Inquiries received in 2024 to-date:	12

Complaints – September 2024

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Complaints – September 2024

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Reworld Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2024 to-date:	4
Total Complaints received in 2024 to-date:	4