

Inquiries – October 2024

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Inquiries – October 2024

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	0
Total Reworld Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2024 to-date:	12
Total Inquiries received in 2024 to-date:	12

Complaints – October 2024

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	October 2, 2024	Durham Works Committee	Delegation to Durham Council Re: Information Report #2024-INFO-55: Durham York Energy Centre 2024 Compliance Source Test Update. Delegation raised concerns regarding the authorization and process, rationale and messaging to the public.	No further action required by DYEC staff.	October 2, 2024	N/A
2	October 2, 2024	Durham Works Committee	Delegation to Durham Council Re: Memorandum dated September 13, 2024, from Ramesh Jagannathan, Commissioner of Works, re: Durham York Energy Centre Quarterly (Q1 - 2024) Long-Term Sampling System Report. Delegation raised concerns regarding the authorization and process, rationale and messaging to the public.	No further action required by DYEC staff.	October 2, 2024	N/A
3	October 2, 2024	Durham Works Committee	Delegation to Durham Council Re: Information Report #2024-INFO-55: Durham York Energy Centre 2024 Compliance Source Test Update. Delegation raised concerns regarding the authorization and process, rationale and messaging to the public.	No further action required by DYEC staff.	October 2, 2024	N/A
4	October 2, 2024	Durham Works Committee	Delegation to Durham Council Re: Memorandum dated September 13, 2024, from Ramesh Jagannathan, Commissioner of Works, re: Durham York Energy Centre Quarterly (Q1 - 2024) Long-Term Sampling System Report. Delegation raised concerns regarding the authorization and process, rationale and messaging to the public.	No further action required by DYEC staff.	October 2, 2024	N/A

Total Complaints – October 2024

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Reworld Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	4
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2024 to-date:	4
Total Complaints received in 2024 to-date:	8