

Inquiries – January 2024

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	January 26, 2024	DYEC E-mail	<p>Hello, I am a 4th year nuclear engineering student from Ontario Tech University. I am working on designing an off-gas management system for incinerating nuclear waste for my Capstone project. I believe the conventional gasses produced from the process are very similar to what you encounter. I am looking to talk to someone from the operations department to get more information on the off-gas system used at your plant. Thank you</p>	<p>Good morning,</p> <p>The Durham York Energy Centre is Durham Region's primary long-term disposal option for waste and only processes the household waste remaining after Durham and York Regions' aggressive composting, recycling and reuse programs. Our Certificate of Approval does not allow us to accept waste from any additional outside sources. As a result, we do not take any materials that are considered hazardous waste for disposal.</p> <p>The DYEC uses pollution control systems and proven, reliable Energy from Waste technology regarding our emissions monitoring. As part of the facility's development, air modelling identifying the intensity and expected distribution of emissions was required to demonstrate the facility's potential impacts. Furthermore, as part of the permitting process, the Ministry of Environment, Conservation and Parks (MECP) has imposed strict limits on the air emissions for the DYEC. Emissions at the stack are monitored continuously through a real-time emissions monitoring system and periodically through annual spring and fall stack testing. Local air quality is also monitored via two ambient air sampling stations located in the vicinity of the facility. The results of these monitoring programs are posted as reports available on the DYEC website (www.durhamyorkwaste.ca), where hourly stack conditions are also posted.</p> <p>If you have any other questions or concerns, please get in touch with us directly via email at info@durhamyorkwaste.ca or schedule a tour to come and visit our website.</p>	February 2, 2024	RM

Total Inquiries – January 2024

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2024 to-date:	0
Total Inquiries received in 2024 to-date:	1

Complaints – January 2024

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Complaints – January 2024

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2024 to-date:	0
Total Complaints received in 2024 to-date:	0