

Inquiries – March 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	March 1, 2023	DYEC E-mail	I am a student at Fleming college, Lindsay campus, pursuing Sustainable Waste Management Program. As part of my program, I am looking for a 5 week unpaid coop work placement starting on March 20, 2023. I am comfortable with soil, air and water sampling, monitoring and reporting, waste sorting, auditing, data analysis and compilation and other waste management-related operations. Please let me know if you have any position. I will be happy to work with you.	<p>Thank you for your interest in a career path at the Durham York Energy Centre (DYEC).</p> <p>The Region has awarded the contract to Design, Build, Operate, and Maintain (DBOM) the DYEC to Covanta Energy Corporation following a public procurement process. As the DBO contractor to the Regions, Covanta is responsible for hiring all admin and operations staff which includes co-op students. Please visit https://www.covanta.com/careers and select Courtice, ON, CAN location to see available career opportunities or send a message through https://www.covanta.com/contact-us and select Courtice, ON, CAN.</p> <p>For employment opportunities (including summer students and co-op placements) with the Durham Region, please visit www.durham.ca and click on the careers section to see current opportunities or submit your resume to our portal.</p> <p>Thank you,</p>	March 2, 2023	RM
2	March 7, 2023	DYEC Phone	A student from the University of Windsor inquired about the DYEC and how it works.	We discussed on the phone how the facility works, where they could find additional information and if they had any questions to reach out VIA e-mail or book a tour.	March 7, 2023	EH
3	March 15, 2023	DYEC Visitor	Over March break, a family stopped by the DYEC visitor centre.	Family was brought into the DYEC boardroom and given a high level overview of how the plant works and given a tour to the control room.	March 15, 2023	RM

Total Inquiries – March 2023

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	3
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2023 to-date:	1
Total Inquiries received in 2023 to-date:	4

Complaints – March 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Complaints – March 2023

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2023 to-date:	0
Total Complaints received in 2023 to-date:	0

If you require this information in an accessible format, please contact The Regional Municipality of Durham at 1-800-372-1102 ext. 3560.