

Inquiries – July 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	July 17, 2023	DYEC E-mail	<p>Good Afternoon</p> <p>I am doing my graduate research studies in the University of Ottawa. We are working in alternative options for cement and its applications towards our society. We tried with waste like fly ash and metakaolin and found some good results. To take this research further, we are planning to use the bottom ash from municipal waste as an alternative for cement. This has been done in many countries and we are trying to 3D print the structure with bottom ash. I hope this would be a brief idea about my research and I would like to use your bottom ash for my research project.</p> <p>If possible, I can even meet in person with you.</p> <p>Kindly help me to take my research in to a next level and I really thank you for your time.</p>	<p>Thank you for your e-mail. This is a confirmation receipt to inform you that we have received your inquiry and are working on a response. Due to the nature of your request, we have forwarded your inquiry to our environmental specialist with our Operator (Covanta), who will contact you shortly.</p> <p>In the meantime, if you have any other questions or comments, please let me know.</p> <p>Thank you, DYEC Project Team</p>	July 18, 2023	RM
2	July 24, 2023	DYEC E-mail	<p>Hello,</p> <p>If possible, I would like to cooperate with your company in the field of waste incineration and construction, installation and renovation of new and old equipment.</p> <p>I have several letters of encouragement from my previous company, which I am attaching to my resume.</p> <p>Please review my request and let me know the result via email.</p> <p>Thank you very much.</p>	<p>Good afternoon,</p> <p>Thank you for your interest in employment at the Durham York Energy Centre (DYEC).</p> <p>The Region has awarded the contract to Design, Build and Operate (DBO) the DYEC to Covanta Energy Corporation following a public procurement process. As the DBOM contractor to the Regions, Covanta is responsible for hiring all admin and operations staff. Please visit https://www.covanta.com/careers and select Courtice, ON, CAN location to see available career opportunities.</p> <p>For employment opportunities with the Durham Region, please visit www.durham.ca and click on the careers section. You will be able to submit your resume online.</p> <p>Thank you, DYEC Project Team</p>	July 25, 2023	RM

Total Inquiries – July 2023

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	2
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2023 to-date:	6
Total Inquiries received in 2023 to-date:	8

Complaints – July 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Complaints – July 2023

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2023 to-date:	0
Total Complaints received in 2023 to-date:	0