

Inquiries – January 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	January 1, 2023	DYEC E-mail	<p>Dear Durham York energy center</p> <p>My interest to your facility is watching garbage trucks unload there content on a live streaming public webcam without violating the workers at your facility and I was dreaming for years that I was going to do the same project like the one in Brampton that can do the same thing to help kids and adults with disabilities and autism get interested in watching garbage trucks unload the garbage onto the tipping floor or my guess the refuse pit where the claw does the mixing and feeding it into the furnace where it is burned to make electricity to power two billion homes across the central Ontario area and for the kids and adults with disabilities and autism can be very happy and make a live streaming webcam that will face over the pit and facing at the tipping floor where so that kids and adults with disabilities and autism and watch full live 24 hour footage of garbage trucks unload there content onto the tipping floor without violating your workers that are working on the ground working on machinery so that kids and adults with autism and disabilities can only stick to the garbage trucks that are unloading there content into the refuse pit of your facility please.</p>	<p>Thank you again for your interest in the Durham York Energy Centre. The technology to live stream our storage pit area is an innovative and educational opportunity that significantly benefits our community; your insight is greatly appreciated. At this time, installing a live stream feed of this area is not something that we have readily available nor something that could be achieved quickly; there are specific security protocols and confidentiality limitations that we would need to investigate. With that in mind, your idea is innovative and would add to our community engagement.</p> <p>It's not a live-stream platform, but we have some videos and our virtual tour that is available on our website as well as YouTube (please see the link below) that do show refuse being disposed of in our storage pit before being moved to the boilers:</p> <ul style="list-style-type: none"> - Durham York Energy Centre Virtual Tour - Durham York Energy Centre Video Tour - Durham York Energy Centre Waste Bunker and Grapple <p>If you have any other questions, please do not hesitate to reach out.</p> <p>Thank you, DYEC Team</p>	January 9, 2023	RM/AE/LS

Total Inquiries – January 2023

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2023 to-date:	0
Total Inquiries received in 2023 to-date:	1

Complaints – January 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Complaints – January 2023

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2023 to-date:	0
Total Complaints received in 2023 to-date:	0