

**Inquiries – April 2023**

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	April 13, 2023	DYEC Visitor	The resident stopped at the visitor center and asked how the facility works.	The resident was brought into the DYEC boardroom and given a high-level overview of how the plant works.	April 13, 2023	RM

**Total Inquiries – April 2023**

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2023 to-date:	4
Total Inquiries received in 2023 to-date:	5

Complaints – April 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Complaints – April 2023

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2023 to-date:	0
Total Complaints received in 2023 to-date:	0