Durham York Energy Centre Complaint and Inquiry Log – August 2022

Inquiries – August 2022

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	August 3, 2022	DYEC E-mail	Attention Hiring Manager: Please accept my application for the 3rd/4th class operating engineer position. It is my goal to obtain employment with a quality organization such as yours. I have successfully challenged TSSA's Fourth-Class Operating Engineer exams and am in the process of completing the third-class exams. I believe a product is only as good as it's processing procedures and ingredients and its procedures are only as good as the people who develop and follow them. Having a processing and manufacturing background, I know how important quality is. Taking pride in my work is essential for me. If given the opportunity, I have no doubt I would become a valued member your team. For further reference I have attached my resume. Thank you for taking the time to review my application.	 Hello, Thank you for your interest in employment at the Durham York Energy Centre (DYEC). The Region has awarded the contract to Design, Build and Operate (DBO) the DYEC to Covanta Energy Corporation following a public procurement process. As the DBO contractor to the Regions, Covanta is responsible for hiring all admin and operations staff. Please visit Covanta's website for job postings and upload your resume here: <u>Covanta Careers/Courtice</u>. Please visit <u>www.durham.ca</u> and click on the careers section for employment opportunities with the Durham Region. You will be able to submit your resume online. 	August 4, 2022	RM

Total Inquiries – August 2022

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2022 to-date:	5
Total Inquiries received in 2022 to-date:	6

If you require this information in an accessible format, please contact The Regional Municipality of Durham at 1-800-372-1102 ext. 3560.

Durham York Energy Centre Complaint and Inquiry Log – August 2022

Complaints – August 2022

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	August 2, 2022	DYEC E-mail	Hi, yesterday I came home to what appears to be flyash discharge on my vehicles. My neighbours also have this same material on theirs. I have taken samples and contacted the MOE. This is not the first time I have found this. So Either St. MARYS Cement or Covanta is legally responsible. If you are having problems with baghouses or scrubbers you should be shutting down until rectified as flyash is a controlled substance under Ontario Reg. 292/07. Sub. 1(c)(i) EPA. I can provide pictures and samples if you require.	 Hello, This is to confirm receipt of your e-mail received by our project team on Tuesday, August 2, 2022, regarding concerns about fly ash in the area. Please note that we are working to address the concerns noted in your e-mail, and our project team is preparing a response you should receive before the end of the week. If you could provide more information regarding the location and time, it would help with our investigation. 	August 9, 2022	RM/BP/AE
			We are on Peachtree crescent in Bowmanville. By the old zoo. It was discovered by myself Monday, August 1 st , around 7 pm. It was not there on Thursday, July 28, at noon when I was last home.	Hello, Thank you for your e-mail on Tuesday, August 2, 2022, regarding your concerns about the Durham York Energy Centre (DYEC). You noted alleged flyash discharge on your vehicles on Peachtree Crescent in Bowmanville. Staff have reviewed plant operating data and operations around the reported timeframe and confirmed that the DYEC was operating under normal conditions with no operational upsets and issues requiring maintenance or additional flyash processing. As part of routine monitoring, operators completed a daily outdoor environmental round and did not observe any ash material during their walk-around their daily checks. Additionally, the emissions data or other plant readings do not indicate any abnormalities during the time. We also note that the particulate size shown in the photos is not likely representative of fly ash from the DYEC. As The DYEC is equipped with a baghouse, flyash, before reaching the baghouse, is cooled via the addition of water and passes through a ball mill where it is mixed with lime producing a relatively fine material. We also note that there is a significant distance between your area and the		

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	facility, which limits the feasibility of large particulates travelling that distance. During the review of ambient air conditions, we noted two instances of elevated particulate readings; however, the wind conditions at the time (from the north and northwest) place the DYEC cross gradient to the stations, which is indicative of emissions from another source. The DYEC notified the Ministry of the Environment, Conservation and Parks (MECP) on August 3, 2022, of the concerns received	
	and will follow up with the investigation results. When a complaint is received at the DYEC, it is reported to the MECP per the facility's Environmental Compliance Approval. This triggers an investigation of the available data, including wind direction from meteorological data, conditions of operations, and a review of particulate matter, completed to determine conditions at the time of the reported incident. After reviewing the meteorological data and notes collected from the operators in the control room, the MECP confirmed that the fly ash discharge is not related to the DYEC.	
	We do note that from your photos, there does appear to be some form of particulate discharge in your area. As you may be aware, there are several local industries, as well as potential sources over the holiday weekend, that may have contributed. The MECP is aware of other sources, and as such, we have passed the information on to the local environmental officers.	
	If you or any other residents experience further concerns related to materials on their vehicles in the community, we encourage them to contact the local district office of the MECP.	

Total Complaints – August 2022

Complaint Type	Total by Complaint Type		
Total Project Team Complaints received this month by project web email / telephone:	1		
Total Covanta Complaints received this month:	0		

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Complaint Type	Total by Complaint Type
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2022 to-date:	2
Total Complaints received in 2022 to-date:	3