

Inquiries – November 2021

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Inquires received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-
1	November 16, 2021	DYEC E-mail	<p>Please send me an email address of an individual so I may forward an article from Japan describing how diapers are used to create energy.</p> <p>The New York Times printed this fascinating article. It is definitely worth the read for anybody in the waste to fuel energy sector:</p> <p>https://www.nytimes.com/2021/11/15/world/asia/adult-diapers-japan.html?referringSource=articleShare</p>	<p>Hello,</p> <p>Thank you for your message. If you would like to forward us the article or if you have any questions, our e-mail is info@durhamyorkwaste.ca</p> <p>If there is anything else, please let us know.</p> <p>Thank you</p>	November 16, 2021	RM/AE
2	November 3, 2021	Works Committee Council	Delegation to Durham Council re: Memorandum and Quarterly Technical Report dated September 17, 2021 from S. Siopis, Commissioner of Works, re: Durham York Energy Centre Quarterly (Q2) Long-Term Sampling System Report. Correspondence raised concerns regarding the AMESA data authorization and process, rational and messaging to the public.	No staff action required at this time.	November 3, 2021	-
3	November 24, 2021	Durham Regional Council	Delegation to Durham Council re: Memorandum and Quarterly Technical Report dated September 17, 2021 from S. Siopis, Commissioner of Works, re: Durham York Energy Centre Quarterly (Q2) Long-Term Sampling System Report. Correspondence raised concerns regarding the AMESA data authorization and process, rational and messaging to the public.	No staff action required at this time.	November 24, 2021	-
4	November 24, 2021	Durham Regional Council	Delegation to Durham Council re: Memorandum and Quarterly Technical Report dated September 17, 2021 from S. Siopis, Commissioner of Works, re: Durham York Energy Centre Quarterly (Q2) Long-Term Sampling System Report. Correspondence raised concerns regarding the AMESA data authorization and process, rational and messaging to the public.	No staff action required at this time.	November 24, 2021	-

Total Inquiries – November 2021

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	4
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2021 to-date:	19
Total Inquiries received in 2021 to-date:	23

Complaints – November 2021

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Complaints received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-
-	-	-	-	-	-	-

Total Complaints – November 2021

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2021 to-date:	0
Total Complaints received in 2021 to-date:	0