

Inquiries – August 2021

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Inquires received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-
1	August 12, 2021	DYEC E-mail	Hello Do you have programs where public Durham/York residence can bring things to burn... rather than the recycle... like papers burn instead of shredding... maybe a one day a month personal papers, large or amounts to be burned rather than hand shredding; you could charge by the pound. Just a thought ... we've been cleaning out outdated files over the pandemic or wood, broken fences, DIY pieces. Just a thought and possible money maker for you.	This email is in response to your inquiry dated August 12, 2021, regarding processing public burn days paper/wood at the Durham York Energy Centre (DYEC). We do not have a program where the public (Durham/York residents) can bring things to be burned. The Environmental Compliance Approval (ECA) for the DYEC directs that waste from The Regional Municipality of Durham and The Regional Municipality of York, from the Regions' curbside collection and/or from the Regions' waste management facilities can be received and processed at this facility. Additionally, the DYECs tipping floor and feed areas are not equipped to safely permit the public to drop off materials. We do however accept wood, broken fences and DIY pieces at our transfer stations. If you are interested in more information on properly disposing of particular materials in the Durham Region, we have a great resource available on the durham.ca/waste website; please visit Know Before You Throw and Waste Management Facilities for more information.	August 27, 2021	RM/AE
2	August 18, 2021	DYEC E-mail	Are plastic grocery bags and Compostable bags part of the material which can be processed in your combustion chamber? Are styrofoam meat trays removed from garbage at your facility or are they processed safely with the rest of the garbage?	Good Morning, This email is in response to your inquiry dated August 18, 2021 regarding processing plastic bags, compostable bags and Styrofoam meat trays at the Durham York Energy Centre (DYEC). While the facility is able to safely process these materials, residents are encouraged to remove any materials that have alternate diversion programs from their black bag garbage. Items such as plastic grocery, bread and milk bags can be brought back to participating retailers offering return programs for these materials and compostable bags can be placed in the Green Bin. Unfortunately, Styrofoam meat trays do not currently have an alternative diversion program and do need to be	August 27, 2021	DL/RM

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				<p>processed as garbage. This material is not removed from the waste and is safely processed at the DYEC.</p> <p>If you are interested in more information on how to properly dispose of particular materials in Durham Region, we have a great resource available on the durham.ca/waste website, please visit Know Before You Throw for more information.</p>		
3	August 18, 2021	DYEC E-mail	<p>We have full presentation SDs and formal full color binders.</p> <p>We have method of waste conversion using a low temperature high pressure venturi electrocution to convert waste to matter. A steam generator therefrom creates electrical power.</p> <p>A self-contained standalone process or mobile. Garbage dumps are a great source of electrical energy using this matter converter</p> <p>Ontario ministry of environment approved up to class 312P biomedical waste and body or animal parts thereof.</p> <p>There are units that a dump truck just dumps the load into the unit that processes in about 30 min. 720,000 ton per year in one line that new lines can be added side by side.</p>	<p>Thank you for your interest in the Region’s organics processing requirements.</p> <p>The Region is currently in the middle of a procurement process for a new AD processing Facility. The first step of the process was an open Request for Prequalification (RFP-1062-2020), in which three companies were prequalified. Currently, the Region is in the second stage of this competitive process, which is a Request for Proposals that is only open to those prequalified parties.</p> <p>As such, we are in a blackout period with respect to these requirements and Council and staff have been directed to forward all correspondence to Purchasing.</p>	August 25, 2021	RM/AE/KM

Total Inquiries – August 2021

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	3
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2021 to-date:	14
Total Inquiries received in 2021 to-date:	17

Complaints – August 2021

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Complaints received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-

Total Complaints – August 2021

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2021 to-date:	0
Total Complaints received in 2021 to-date:	0