

Inquiries - July 2019

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019, for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Inquires received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-
1	July 26, 2019	DYEC Project Email	<p>Good morning,</p> <p>We are looking at alternative facilities for disposing of our narcotics via incineration and had a few questions;</p> <ul style="list-style-type: none"> <li>- Would your facility be able to accommodate us taking on of our trucks to your facility?</li> <li>- Would the presence of armed police officers on site cause a problem?</li> <li>- Would we be able to witness the destruction of the narcotics?</li> <li>- Would you provide a certificate of destruction?</li> </ul> <p>If it would make it easier, some can also call me back. I am in the office Monday to Friday from 7 – 2:30</p>	<p>Good Afternoon,</p> <p>This email is in response to your inquiry sent on July 26, 2019 regarding the disposal of narcotics at the Durham York Energy Centre.</p> <p>The Durham York Energy Centre is Durham Region’s primary long-term disposal option for waste and only processes the household waste remaining after Durham and York Regions’ aggressive composting, recycling and reuse programs. Our Certificate of Approval does not allow us to accept waste from any additional outside sources.</p> <p>As an alternative, you may consider contacting Emerald Energy From Waste to request additional information regarding their services.</p> <p>Regards, DYEC Project Team</p>	July 26, 2019	DL

Total Inquiries – July 2019

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2019 to-date:	12
Total Inquiries received in 2019 to-date:	13

Complaints – July 2019

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Complaints received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-
1	June 26, 2019	Durham Regional Council Meeting	Delegation appeared before Council with respect to the deferral of Recommendation C) of Report #2019-COW-3 [Notice of Motion – Item 8.2).	No additional action required by staff at this time.	June 26, 2019	N/A
2	June 26, 2019	Durham Regional Council Meeting	Delegation re: 2019 Solid Waste Management Servicing and Financing Study – Referral of Part C of Report #2019-COW-3 2019 Solid Waste Management Servicing and Financing Study [Unfinished Business – Item 10.1]	No additional action required by staff at this time.	June 26, 2019	N/A
3	June 26, 2019	Durham Regional Council Meeting	Delegation appeared before Council with respect to the Memorandum from John Presta, Acting Commissioner of Works, regarding the 2019 Solid Waste Management Servicing and Financing Study Recommendation C) to commence the Environmental Assessment (EA) for the Durham York Energy Centre (DYEC) expansion.	No additional action required by staff at this time.	June 26, 2019	N/A
4	June 26, 2019	Durham Regional Council Meeting	Delegation re: Report #2019-COW-17: Organics Management Next Steps and Updated Preliminary Business Case [Committee of the Whole Report – Item 9.5]. The delegation noted that no decision on the expansion of the DYEC should be taken until the report on the impacts of the DYEC capacity is provided and feel that the Region could delay the expansion of DYEC if the Region moves forward with the mixed waste pre-sort and anaerobic digestion.	No additional action required by staff at this time.	June 26, 2019	N/A
5	June 26, 2019	Durham Works Committee	Delegation re: 2019 Solid Waste Management Servicing and Financing Study – Referral of Part C of Report #2019-COW-3 2019 Solid Waste Management Servicing and Financing Study [Unfinished Business – Item 10.1]	No additional action required by staff at this time.	June 26, 2019	N/A
6	July 30, 2019	DYEC Project Email	Hello, I'm writing to voice my concerns over the smell of garbage in Bowmanville from the Incinerator. We live on Brown St, so no where near the Incinerator, but recently we've been smelling rotting garbage at our house to the point where it makes me feel sick. The first very noticeable incident was Friday July 19th, when the smell was so bad between 4-6pm I felt nauseous. The next the was the same. Now today as I sit on my porch I can smell it again very strongly. We live in an old house with no central air, there's escape from it. Not only are we smelling this horrible smell at our house but all over town. Every time I go to the Walmart plaza, or to Courtice the smell is even worse. I'm very concerned over the quality of the air, and the emissions the	Good Afternoon,  Thank you for your email dated Tuesday July 30, 2019 regarding your concerns in relation to the Durham York Energy Centre (DYEC). Your email noted a strong odour in the area of Brown Street in Bowmanville commencing on Friday July 19, 2019 to July 20, 2019, and additionally, a generally strong odour within the area of the Bowmanville Walmart as well as in Courtice.	August 6, 2019	DL/AE/GA

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			<p>Incinerator is producing. I've read that they're trying to increase production, which scares us. What are we being exposed to? Is testing being done in the area to see what the air quality is like? I've read that in the past the emissions from the Incinerator have been over acceptable limits. I appreciate you taking time to read my email, and I hope you'll consider what we're experiencing when decisions are being made about the incinerator in the future. We're not the only ones experiencing this, and I'm more than happy to answer any questions you may have. Please consider the health of our community, this cannot be healthy for us.</p>	<p>Records show that an odour assessment was completed by DYEC staff on July 19, 2019 from 2:30 pm to 3:00 pm with no recordable offsite odours. This involved on site staff walking the perimeter of the facility to determine if any odours are present. In addition, no odours were noted in Covanta's daily environmental logs for both the 19th and 20th of July. The Ministry of the Environment, Conservation and Parks (MECP) was notified by the DYEC on July 30, 2019 of the complaint received. After an investigation of the available data, the MECP confirmed that the odour of concern is not related to the DYEC and the complaint has been referred to the MECP local Clarington environmental officer for further review.</p> <p>As part of the DYEC's environmental monitoring program, odour is monitored closely at the DYEC, in addition to daily odour inspections completed by DYEC staff. The tipping hall where municipal household solid waste is received, unloaded and stored is located indoors. The air in the tipping hall is drawn through large fans and used in the combustion process. This ensures the tipping hall remains under negative air pressure to contain any dust and odours generated during the delivery and combustion process.</p> <p>In addition to odour monitoring, the facility has a robust environmental compliance monitoring program which includes ambient air monitoring stations and two annual stack tests as well as Continuous Emissions Monitoring at the stack. The DYEC was designed and is operated in a manner to meet stringent environmental air emission standards. This data is available to the public on our project website (<a href="http://www.durhamyorkwaste.ca">www.durhamyorkwaste.ca</a>). The benefit of such a robust monitoring program is that in the event of an issue, it is quickly identified, and appropriate remedial actions taken.</p> <p>In response to your concerns related to the overall air quality and the emissions from the facility, during the Environmental Assessment to construct the facility a number of studies were undertaken including emissions modeling and a human health and ecological risk assessment report. These studies are available on the project website.</p>		

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				<p>As you noted in your email, the Regional Municipalities of Durham and York, the owners of the Durham York Energy Centre (DYEC), have commenced an Environmental Screening Process in accordance with the Waste Management Projects Regulation (Ontario Regulation 101/07) of the Environmental Assessment Act to amend the Environmental Compliance Approval for the DYEC. The Regions are proposing to increase this amount by 20,000 tonnes per year, for a total of 160,000 tonnes per year. This amount of material is capable of being processed by the facilities existing equipment. Prior to commencement of the project the Regions updated the emissions modelling for the site based on updated data. The MECP has also recently undertaken studies of the local air conditions and DYEC monitoring programs in response to a request from Clarington Council.</p> <p>While we recognize that this does not address the source of the odours you have experienced recently, as indicated, the complaint has been discussed with the MECP officer and information provided for further review. We do however hope that this response helps to address some of your other concerns related to the facility including those related to the expansion.</p> <p>In relation to your questions and concerns related to the proposed throughput increase, members of the public, agencies and other interested persons are invited to actively participate in the planning process by attending public information centres held at several stages throughout the process. An initial public information centre to introduce the project, discuss the Environmental Screening Checklist, and outline the Streamlined Environmental Assessment and the consultation processes is scheduled for Wednesday, August 21, 2019, from 5:00 pm until 8:00 pm at Durham Regional Headquarters, 605 Rossland Road East, Whitby, Ontario L1N 6A3 in room LL-C (located on the lower level).</p> <p>Please let us know if you have any additional questions.</p> <p>Regards, DYEC Project Team</p>		

Total Complaints – July 2019

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	1
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	5
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2019 to-date:	9
Total Complaints received in 2019 to-date:	15