

Inquiries – January 2019

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	January 16, 2019	Durham Region Committee of the Whole	<p>Delegation appeared before the Committee regarding Report #2019-COW-3 of the Commissioner of Works and Commissioner of Finance.</p> <p>They requested a complete a review of the Region’s materials management programs, what others are doing, and a review of the Region’s metrics led by independent facilitators, guided by research produced by both independent experts and staff. The also asked that Committee refer recommendation B and C to staff asking for additional information.</p>	<p>Part C of the recommendations was referred to staff and staff were asked to report back to the Committee of the Whole with the full financing, timeframe and detailed process/justification for expansion of the Durham York Energy Centre to 250,000 tonne capacity.</p>	-	-
2	January 16, 2019	Durham Region Committee of the Whole	<p>Delegation appeared before the Committee regarding Report #2019-COW-3 of the Commissioner of Works and Commissioner of Finance.</p> <p>They requested that the Committee not approve to commence the Environmental Assessment to more than double the size of the incinerator; and to remove recommendations B and C from Report #2019-COW-3.</p>	<p>No further action is required by staff.</p>	-	-
3	January 17, 2019	DYEC Project Email	<p>Hi there,</p> <p>I was on your website and couldn’t find the answer to my questions so I am hoping that you can help me out. My company needs boxes of merchandise incinerated and I am looking for a quote on the cost of this if it is possible to do at the Durham Plant. The boxes are about 15 lbs. each and there are 6 of them in total. Please let me know.</p> <p>Regards</p>	<p>Good Afternoon,</p> <p>Thank you for your interest in the Durham York Energy Centre (DYEC). The approved Environmental Assessment (EA) and Environmental Compliance Approval (ECA) for the DYEC specifically directs that only residential garbage from Durham and York Regions, collected by our contracted vendors, can be received and processed at this facility. Therefore, the DYEC is not able to accept garbage from other municipalities, sectors or private haulers.</p> <p>Please let us know if you have any additional questions.</p> <p>Regards, DYEC Project Team</p>	January 17, 2019	DL

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
4	January 29, 2019	DYEC Project Email	Hi, I am curious about how the particulate matter produced at the Durham York Energy Center is dealt with. I know that it is filtered through a bag house, but am unsure as to how the filter bags are disposed of. I would also like to inquire about receiving some of the bags to test various methods of decomposition to find the most environmentally friendly option.	Good Morning, Sorry for the delayed response. Please note that the flue gas/particulate matter is filtered through a baghouse. The spent baghouse bags are removed by a company with an Environmental Compliance Approval - Waste Management System which allows them to transport this material to a secure landfill. Regards, DYEC Project Team	February 13, 2019	DL

Total Inquiries – January 2019

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	2
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	2
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2019 to-date:	0
Total Inquiries received in 2019 to-date:	4

Complaints – January 2019

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-

Total Complaints – January 2019

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2019 to-date:	0
Total Complaints received in 2019 to-date:	0