

Inquiries – May 2018

| # | Date Received | Method Received | Comment Details / Description | Response / Remedial Action | Date Responded | Staff Initials |
|---|---------------|-----------------|-------------------------------|----------------------------|----------------|----------------|
| - | - | - | - | - | - | - |

Total Inquiries – May 2018

| Inquiry Type | Total by Inquiry Type |
|--|-----------------------|
| Total Project Team Inquiries received this month by project web email / telephone: | 0 |
| Total Covanta Inquiries received this month: | 0 |
| Total Durham Region Council / Committee Inquiries received this month: | 0 |
| Total Durham Region Call Centre Inquiries received this month: | 0 |
| Total Inquiries received from York Region this month: | 0 |
| Total Inquiries received from previous months in 2018 to-date: | 9 |
| Total Inquiries received in 2018 to-date: | 9 |

Complaints – May 2018

| # | Date Received | Method Received | Comment Details / Description | Response / Remedial Action | Date Responded | Staff Initials |
|---|---------------|-----------------|-------------------------------|----------------------------|----------------|----------------|
| - | - | - | - | - | - | - |

Total Complaints – May 2018

| Complaint Type | Total by Complaint Type |
|---|-------------------------|
| Total Project Team Complaints received this month by project web email / telephone: | 0 |
| Total Covanta Complaints received this month: | 0 |
| Total Durham Region Council / Committee Complaints received this month: | 0 |
| Total Durham Region Call Centre Complaints received this month: | 0 |
| Total Complaints received from York Region this month: | 0 |
| Total Complaints received from previous months in 2018 to-date: | 3 |
| Total Complaints received in 2018 to-date: | 3 |